

RESOURCE GUIDE FOR LOCAL SUPPORT

Welcome!
Please
Come In

There will be
**NO
WRONG
DOORS**

when using this guide to find the support
you or someone you are helping
need to thrive in our community.

Nassau County and City of Fernandina Beach 200th Anniversary Special Edition

A publication of Nassau County Health Improvement Coalition

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KEYMAKERS

***Some people see a closed door,
and turn away.***

***Others see a closed door,
try the knob
if it doesn't open...
they turn away.***

***Still others see a closed door,
try the knob,
if it doesn't open,
they find a key,
if the key doesn't fit...
they turn away.***

***A rare few see a closed door,
try the knob,
if it doesn't open,
they find a key,
if the key doesn't fit...
They make one***

~ Author unknown

ABOUT THE “NO WRONG DOOR” RESOURCE GUIDE FOR LOCAL SUPPORT:


This Guide is brought to you by the Nassau County Health Improvement Coalition - NCHIC.



Members of the Coalition work together to help establish or support existing systems that efficiently promote, protect and improve opportunities, health and quality of life of ALL people who live, learn, work and visit our county.

Individuals trying to access new services and support find themselves challenged by misinformation or inability to tap into agencies and meet requirements at a time when they may be vulnerable or in crisis. Imagine having to go to or call several places to get information on needed services to be told “Not here” ... and nothing else.

The “**NO WRONG DOOR**” Resource Guide For Local Support exists to assist a greater number of community members find resources available for Nassau County residents... *and be a “Keymaker”.*

NO WRONG DOOR partners will be able to use this guide, so that **no one seeking help** will leave without understanding their options, and knowing how to access the services they need. Expected  is a better-served community, and improved quality of life and health outcomes.

The information furnished in this resource guide is not meant to be a comprehensive listing of every service throughout Nassau County. The inclusion of any organization, agency or service in this Resource Guide does not imply or constitute an endorsement or recommendation, nor does exclusion imply disapproval. We strive to maintain current information but cannot neither guarantee nor make any representation as to the accuracy or completeness of the information received that is contained in this Resource Guide.

The most up to date “**NO WRONG DOOR**” Resource Guide For Local Support is located at

<https://nassau.floridahealth.gov/>



07/20/2024

Working Together Works!

On behalf of NCHIC, I would like to thank the following community members for volunteering their time and diligent work revising sections of this guide in the Spring of 2024:

Gary Morgan, Gene Freund, Jamill Karatali (Nassau County Emergency Management), Janet Michea (cover creator), Lucinda Lautz, Peggy Weeks, and Sebrina Smith-Henry (Prince Chapel AME Church).

We also extend our gratitude to Janet Michea who created the publication cover and to the FL Department of Health - Nassau County for the ongoing maintenance of this guide.

Barb Baptista and Leah Ward-Lee

Nassau County Health Improvement Coalition Co-Chairs

To add new or to report any information that needs to be updated in this Guide, please contact the FL Department of Health – Nassau at: (904) 875-6100 or (904)753-1258

Other guides exist to enhance public access to information about other resources



Community Life and Leisure resources are compiled by Nassau County Chamber www.NassauCountyFLChamber.com and is published annually:

<https://www.islandchamber.com/discover-nassau-2023-digital-guide/>

Florida Department of Juvenile Justice Community Resource Guide- published by the Department of Juvenile Justice Office of Probation and Community Intervention

Helps parents, stakeholders and staff locate resources available to youth and families in their local communities. Find resources such as crisis and trauma assistance, mentoring programs, mental health services or even sport and recreation opportunities in your community. <https://www.djj.state.fl.us/partners-providers-staff/policies-resources/communityresource-guide> For more information call 850-717-2567

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SECTION 1: SAFETY & LAW ENFORCEMENT, NON-EMERGENCY
SHERIFF'S OFFICE, FERNANDINA BEACH POLICE DEPT, FIRE DEPTS.

DIAL 9-1-1 FOR ALL EMERGENCIES REGARDLESS OF YOUR LOCATION

NON-EMERGENCY CONTACTS

FERNANDINA BEACH POLICE DEPARTMENT OFFICE

1525 Lime Street
Fernandina Beach, FL 32034
Phone: (904) 277-7342
Operating Hours: 24 hours a day, 7 days a week
Administrative & Records Hours
Monday – Friday, 8:00 a.m. - 5:00 p.m.

Public Records
Phone: 904-277-7342

For crash reports please go to www.crashdocs.org.
To request public records, please contact the Police Department Monday - Friday during normal business hours OR complete a [Public Records Request Form](https://fernandinabeachfl.justfoia.com/Forms/Launch/d705cbd6-1396-49b7-939e-8d86c5a87deb)
<https://fernandinabeachfl.justfoia.com/Forms/Launch/d705cbd6-1396-49b7-939e-8d86c5a87deb>

FERNANDINA BEACH FIRE DEPARTMENT HEADQUARTER AND STATIONS

Headquarter

516 South 10th Street (HQ)
Suite 118

Fernandina Beach, FL 32034

- ADM:(904) 277-7331 - includes Fire Prevention, EMS, Ocean Rescue and CPR related inquiries
- EMS: (904) 310-3152
- OCEAN RESCUE: (904) 310-3152 and (904) 310-3157

Station 1 – Provides free blood pressure checks
Address: 225 S 14th St, Fernandina Beach, FL 32034

Station 2 - Provides free blood pressure checks
2800 John A Robas Road, Fernandina Beach, FL 32

NASSAU COUNTY SHERIFF'S OFFICE

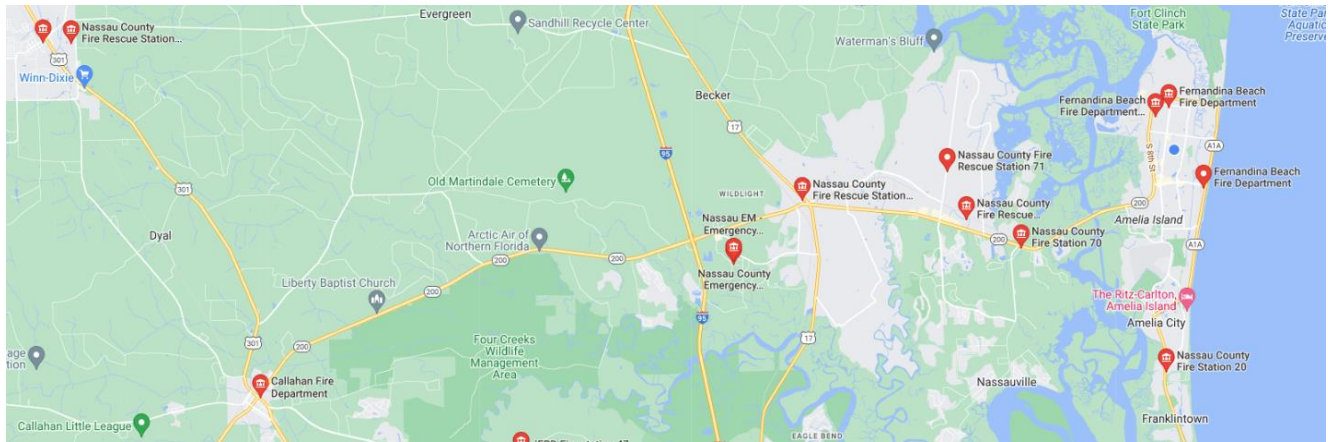
77151 Citizens Cir, Yulee, FL 32097
Phone: (904) 548-4009
Hours: Open 24 hours

For a list of all Sherriff's Office Units contact phones: <https://nassauso.com/contact-us/>

NASSAU COUNTY FIRE RESCUE

Headquarter: (904) 530-6600
96160 Nassau Pl. Yulee, FL 32097
Monday – Friday, 8:00 am - 5:00 pm - Closed Major Holidays

Nassau County has 8 Fire Stations throughout the County
<https://www.nassaucountyfl.com/585/Fire-Stations-and-Equipment>



FIRE SAFETY CHECKLIST FOR HOMEOWNERS AND RENTERS

https://www.usfa.fema.gov/downloads/fief/up_in_smoke_home_checklist.pdf

NASSAU COUNTY, FL EMERGENCY MANAGEMENT

<https://www.onenassau.com>

Emergency Operations Center
77150 Citizen's Circle
Yulee, FL 32097

Phone: (904) 548-0900
Toll Free: 844-330-9163

Hours: Monday-Friday 8:00am-5:00pm

Info: ncem@nassaucountyfl.com

Services: Offers information related to disaster and emergency preparedness. Offers tips for being prepared, weather updates, evacuation routes, emergency shelter information, and more.

During a disaster Nassau County Emergency Management will set up a Citizen Information Center 904-548-0900 to answer questions or address specific concerns.

SPECIAL NEEDS ASSISTANCE DURING EVACUATIONS

The Florida Department of Health, in coordination with emergency management agencies, maintains a statewide registry for residents who will need assistance getting to a shelter or managing their medical needs in a shelter during a disaster.

Who should register?

1. Residents who do not have personal transportation and would not be able to get to a public emergency shelter when an evacuation is ordered.
2. Residents who plan to go to an emergency shelter when an evacuation is ordered but require assistance for their impairments or disabilities that exceeds what is available at a general population shelter.
3. Persons who are medically stable but need help with basic tasks, get support from daily home-health care, or use medical equipment that requires electricity (e.g., an oxygen concentrator), and their caregivers can register for space in a Special Medical Needs Shelter.

To register any time during the year: <https://snr.flhealthresponse.com/>

Attention Health Care Providers: If you are a health care provider contact SNR@flhealth.gov to obtain a login for the special needs registry to ensure you are able to use all health care provider functions.

EMERGENCY ALERT NOTIFICATION – SIGN UP

Keep informed about emergency conditions and other important community news by signing up for our Emergency Alert Notification System. This Citizen Alert system enables us to provide you with critical information quickly in a variety of situations, like

when circumstances require evacuations or sheltering-in-place for your neighborhood or create unexpected road closures.

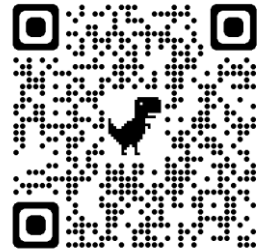
You can receive voice-recorded alerts to your choice of home, mobile, or business phones, as well as text alerts and e-mail messages.

Register for Smart Weather Alerts to receive notifications whenever the National Weather Service issues a watch, warning, or advisory - **you select which weather conditions and which severity levels.**

Note: A "quiet period" has been enabled for weather alerts - they will not be broadcast between 9pm and 6am - except for tornado, hurricane, flash flood or tsunami warnings, which require immediate action.

SIGN UP TO THE CITIZEN ALERT NOTIFICATION SYSTEM

<https://member.everbridge.net/453003085611111/new> or scan QR Code
You can opt out any time



To only sign-up for Public Safety alerts text messages from Emergency Management text the keyword **ONENASSAU** to **888777**

DOWNLOAD THE PREPAREDNESS GUIDE

https://www.onenassau.com/files/ugd/b47643_2150564975af430cb97984bdade6872a.pdf

MEDICAL RESERVE CORPS (MRC)

<https://www.nassaucountyflmrc.com/>

904-548-0900

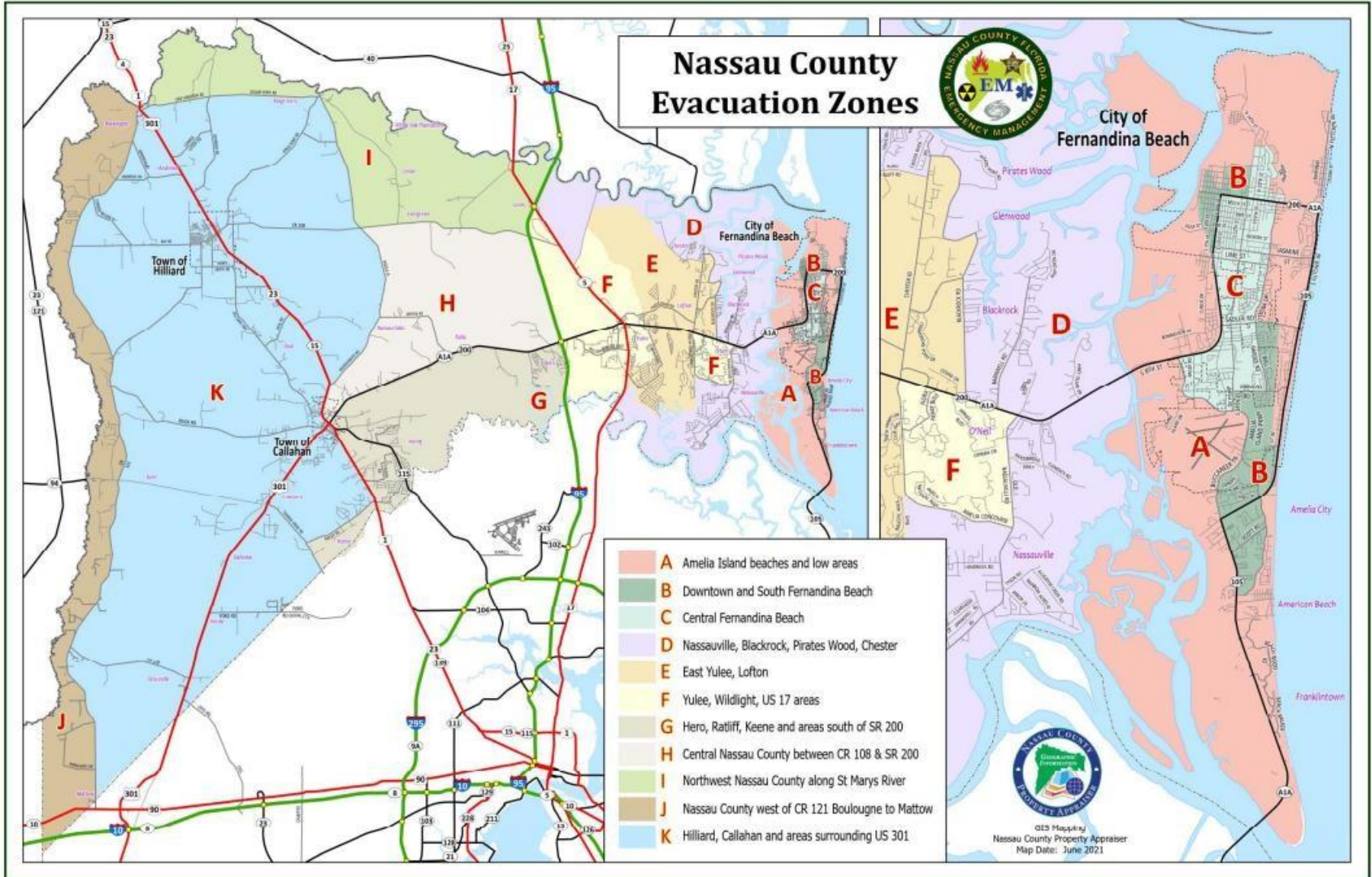
The Medical Reserve Corps (MRC) is a national network of volunteers, organized locally by Nassau County Emergency Management to improve the health and safety of their communities.

MRC provides medical and non-medical support for races and events held throughout the county. This can include first aid tents, hydration stations, and educational opportunities. MRC volunteers include medical and public health professionals, as well as other community members without healthcare backgrounds

MRC units engage these volunteers to strengthen public health, improve emergency response capabilities, and build community resiliency. They prepare for and respond to natural disasters, such as wildfires, hurricanes, and floods, as well as other emergencies affecting public health, such as disease outbreaks.

Contact MRC: <https://www.nassaucountyflmrc.com/contact>

EVACUATION ZONES



SECTION 2: NON-EMERGENCY / ESSENTIAL SERVICES

Baptist Medical Center Nassau.....	904-321-3500
City of Fernandina Beach	904-277-7300
Florida Dept. of Health - Nassau County.....	904-875-6100
Forestry Service Jacksonville District	904-266-8350
Nassau- Amelia Utilities.....	904-530-6030
Nassau County Animal Services.....	904-530-6150
Nassau County Board of Commissioners	904-530-6010
Nassau County Clerk of Courts.....	904-548-4600
Nassau County Council on Aging.....	904-261-0701
Nassau County School District.....	904-491-9900
National Flood Insurance Program.....	877-336-2627
Poison Control	800-222-1222
Public Library	904-530- 6500
Town of Callahan.....	904-879-3801
Town of Hilliard	904-845-3555

During a disaster Nassau County Emergency Management will set up a Citizen Information Center 904-548-0900 to answer questions or address specific concerns.

SECTION 3: AGING, DEMENTIA AND DISABILITY SUPPORT

NASSAU COUNTY COUNCIL ON AGING

<https://www.nassaucountycouncilonaging.org/>

Janice Ancrum Senior Life Center

1901 Island Walkway
Fernandina Beach, FL 32034

Phone: (904) 261-0701

Westside Senior Center

37002 Ingham Road
Hilliard, FL 32046

Phone: (904) 845-3331

Hours: Monday-Friday 8:00am-5:00pm

Eligibility: For people 60 and older, as well as adults of all ages. Eligibility for some of their programs includes:

Community Care for the Elderly (CCE) Program: Individuals must be 60 or older and functionally impaired.

Assistance Programs: Seniors 60 and older may be eligible for help paying past due electric bills during heating or cooling seasons.

Senior Life Centers: The Janice Ancrum and Westside Senior Life Centers offer assistance, information, and support for people 60 and older

Services: Provides Case Management, Nutrition (Congregate and delivered via Meals on Wheels) and In-home services including minor house maintenance and repair, respite care, and personal care. Adult Day Healthcare (The Club) is provided at Eastside Senior Center (not provided at Westside Senior Center) provides respite for caregivers and offers their loved ones a safe and secure environment. The Center also hosts several Support Groups. (More information under Section 19)

ELDERCARE LOCATOR

Assistance in locating aging services and housing in your area: (800) 677-1116

<https://eldercare.acl.gov/Public/Index.aspx>

ELDERCARE CAREGIVER CORNER

The Caregiver Corner helps with [useful links](#) and resources. Everyone's caregiver story is different, but the site addresses common questions received at the Eldercare Locator.

<https://eldercare.acl.gov/Public/Resources/Topic/Caregiver.aspx>

ELDERSOURCE

www.myeldersource.org

Facebook: www.facebook.com/ElderSource

Translation services are available

904-391-6600

Elder Helpline: 1-888-242-4464

10688 Old St. Augustine Road Jacksonville, FL 32257

information@myeldersource.org

Hours: Monday-Friday 8 a.m.-5 p.m.

Eligibility: Residents 60 years or older in Baker, Clay, Duval, Flagler, Nassau, St. Johns, and Volusia County

Services: Elders, caregivers, and the general public can obtain information, referrals, and assistance relating to aging issues. Includes in-home, senior center and community services; information and education; health insurance counseling; transportation; legal; nutrition programs; SHINE (Serving Health Insurance Needs of Elders); resources for caregiver support, elder abuse prevention, emergency and more.

Telephone Reassurance Program: Provides a friendly telephone call from a volunteer to an older adult who is living alone and/or homebound. The goal of the program is to eliminate or reduce some of the concerns facing homebound seniors: isolation, loneliness, depression, anxiety and cognitive decline. For details go to

<https://myeldersource.org/wp-content/uploads/2021/02/Telephone-Reassurance-Brochure-2020-1.pdf>

Additional Resources: <https://www.caregiving.com>

Caregiving.com helps families and friends navigate the caregiving experience through peer support and educational resources. From articles to videos, you'll find the guidance and encouragement you can rely on throughout your caregiving journey.

ElderSource Database of Resources: <https://www.navigateresources.net/psa04/>

SERVING HEALTH INSURANCE NEEDS OF ELDERS (S.H.I.N.E.)

www.floridashine.org

Phone: (800) 96-ELDER or (800) 963-5337

Email: information@elderaffairs.org

Services: Florida's insurance assistance program for elderly individuals. Provides insurance counseling and educational materials to elders, caregivers, and family members. Assists individuals in receiving health insurance coverage.

ElderSource (see separate listing above) is the local counseling center for SHINE.

ALZHEIMER'S DISEASE & RELATED DEMENTIAS (ADRD)

No one should face Alzheimer's alone. Browse helpful information and resources for those living with or caring for someone with Alzheimer's or other dementias.

<https://www.alz.org/help-support>

NASSAU COUNTY COUNCIL ON AGING JANICE ANCRUM SENIOR LIFE CENTER

Phone: (904) 261-0701
1901 Island Walkway
Fernandina Beach, FL 32034

Adult Day Healthcare (The Club) is provided at Eastside Senior Center (not provided at Westside Senior Center). Provides respite for caregivers and offers their loved ones a safe and secure environment. The Center also hosts a number of Support Groups. (More information under Section 19)

DEPARTMENT OF ELDER AFFAIRS

<https://elderaffairs.org>

4161 Carmichael Ave # 101
Jacksonville, FL 32207
Phone: (904) 391-3920

The Department of Elder Affairs has several programs to support research, services, and care for people living with Alzheimer's disease and their caregivers.

Alzheimer's Disease Initiative (ADI)

Florida's Alzheimer's Disease Initiative (ADI) provides services to meet the changing needs of individuals and families living with Alzheimer's disease and similar memory disorders. ADI respite care is available for caregivers of adults age 18 and older who have been diagnosed as having probable Alzheimer's disease or other related memory disorders where mental changes appear and interfere with the activities of daily living.

Caregivers of those living with Alzheimer's disease or related memory disorders can receive training and other ADI support services in addition to respite care.

ADI respite services include in-home, adult day care, emergency, and extended care (up to 30 days) for caregivers who serve patients with memory disorders.

The ADI provides support services that include:

- Case management
- Caregiver counseling and support groups
- Specialized medical equipment & supplies
- Caregiver training

These services are provided through the 11 Area Agencies on Aging (AAA's). For eligibility requirements and how to receive these services, you can contact your local Area Agency on Aging by calling the Elder Helpline at 1-800-96-Elder (1-800-963-5337)

Memory Disorder Clinics

Floridians of any age suspected of having a memory disorder may request that a Memory Disorder Clinic conduct diagnostic evaluations to determine probable Alzheimer's disease or related disorders. The Memory Disorder Clinics also coordinate with law enforcement agencies after a Silver Alert has been issued.

Nassau County's nearest Memory Disorder Clinics

Mayo Clinic Jacksonville
Memory Disorder Clinic
4500 San Pablo Rd.
Jacksonville, FL 32224
(904) 953-7103

University of Florida
Memory Disorder Clinic
3009 SW Williston Rd.
Gainesville, FL 32608
(352) 294-5400

BRAIN BANK

<https://adrccares.org/brainbank/>

407-436-7755

Floridians of any age, regardless of a diagnosis of Alzheimer's disease or other related memory disorder, are eligible to sign up with the Brain Bank. The Florida Brain Bank research program is dedicated to the coordination of brain tissue donations for critical scientific research that is aimed at ultimately curing Alzheimer's disease and other related dementias.

Enrolling in the Florida Brain Bank

Registration takes some time (plan on 6-8 weeks). All participants must be registered prior to time of death and must reside in the state of Florida at time of enrollment and of death. Basic criteria for enrollment includes the requirement for a diagnosis of Alzheimer's Disease, or any other age related dementia, that has been in place for a minimum of 12 months.

To learn more about the program and how to register, contact 407-436-7755

FLORIDA ALZHEIMER'S CENTER OF EXCELLENCE (FACE)

1-800-96-ELDER (1-800-963-5337)

The Florida Alzheimer's Center of Excellence (FACE) is the first of its kind administered by a state agency. FACE supports caregivers and people with Alzheimer's and related dementias in the community using evidence-based, no-wrong-door strategies. FACE achieves a holistic care model for client and caregiver to address two primary goals: to allow Floridians living with Alzheimer's disease and related dementias to age-in-place, and to empower family caregivers with increased capacity and stamina.

CIVIC ENGAGEMENT

Offering meaningful activities for people with dementia can enhance their self-esteem and well-being. Finding the right activity requires knowledge of the person's interests, needs, and abilities. Purposeful engagement is possible through simple activities. To determine what activities could be the most meaningful, think of the person's occupation, what they enjoyed doing, and what made them happy

Involving people with dementia as members of steering or advisory groups

http://dementiavoices.org.uk/wpcontent/uploads/2016/03/DEEPGuidance_involvingpeoplewithdementiainadvisorygroups.pdf

DEMENTIA FRIENDLY LIBRARY RESOURCES

When working with a person with dementia, library employees might notice behaviors common for people with cognitive impairment such as appearing lost, having difficulty reading, or misplacing items. If you are concerned with the safety or general well-being of a library visitor, please contact your local authorities.

<https://dfmassachusetts.org/tools/df-training-resources-by-sector/libraries/>

[Dementia Friendly Library Checklist](#)

[Suggested Reading List](#)

[Dementia Friendly America Resources](#)

[A Dementia Friendly Library in Wisconsin](#)

[Alzheimer's Association- Building a Small Resource Center Toolkit](#)

[Alzheimer's Association- Recommended Reading Materials](#)

[Bridges Library System- Developing a Dementia Friendly Partnership with Your Public Library](#)

[Dementia Friendly Libraries in Wisconsin- A Best Practice Guide](#)

[DAC Busting-Dementia-Stigma HANDOUT](#)

[Guidelines for Library Services to Persons with Dementia – IFLA](#)

DEMENTIA FRIENDLY FAITH COMMUNITY

People who have dementia, particularly those raised in faith-based households, can be uplifted by worship services and clergy visits. Their family members also have spiritual needs. Faith communities play a vital role in offering supportive and welcoming environments for people touched by dementia

https://dfmassachusetts.org/wp-content/uploads/sites/6/2019/06/Act-on-Alzheimer_s-Dementia-Friendly-Faith-Community.pdf

A GUIDE FOR EMPLOYERS – YOUNG ONSET OF DEMENTIA

Suggestions for handling common problems faced by employees with early dementia.

<https://www.reliasmedia.com/articles/76953-young-onset-dementia-a-guide-for-employers>

DISABILITIES

CARE CENTERS OF NASSAU

Serving Individuals with Intellectual Differences

<https://www.ccnassau.org/>

95146 Hendricks Rd.
Fernandina Beach, FL 32034
(904) 261-5518
info@ccnassau.org

Services: Intermediate care at their 72-bed Intermediate Care Facility, behavior analysis led by a board-certified behavior analyst, health care, therapies, adult day program that includes vocational, pre-vocational and recreational classes and workshops structured to the needs and wants of the individuals served, habilitation and social services, nutrition and residential and vocation training. For details visit their website

EXCEPTIONAL STUDENT EDUCATION DEPARTMENT - NASSAU COUNTY SCHOOL

<https://www.nassau.k12.fl.us/Page/94>

Director of Exceptional Student Education: kellypa@nassau.k12.fl.us

Coordinator of Exceptional Student Education & Mental Health: stelmaro@nassau.k12.fl.us

The Exceptional Student Education Department exists to provide exceptional student education programs for students ages 3 - 21 who have disabilities and students who are gifted. Each school district is responsible for providing services to students who are eligible for the exceptional student education (ESE) programs.

Each school district is responsible for providing services to students who are eligible for the following exceptional student education (ESE) programs:

Autism Spectrum Disorder (ASD)	Intellectual Disability (InD)
Deaf or Hard-of-Hearing (DHH)	Language Impairment (LI)
Developmentally Delayed	Other Health Impairment (OHI)
Dual-Sensory Impairment (DSI): Deaf-Blind	Orthopedic Impairment (OI)
Emotional/Behavioral Disability (E/BD)	Specific Learning Disability (SLD)
Gifted	Speech Impairment (SI)
Homebound or Hospitalized (HH)	Traumatic Brain Injury (TBI)
	Visually Impaired (VI)

HOUSING

Peppertree Village Apartments (65 year old and/or disabled)
1200 South 15th Street
Fernandina Beach, FL 32034
Phone: 904-261-6600

Sandridge Apartments (65 year old and/or disabled)
2021 Jasmine Street
Fernandina Beach, FL 32034
Phone: 904-277-8722

NASSAU COUNTY (FLORIDA) SPECIAL NEEDS COMMUNITY

<https://www.facebook.com/groups/1546278602314981/>

This group is for parents, teachers, and concerned citizens to voice their concerns about Special Needs Students in the school system. It is also for caregivers of children or adults who have disabilities. Share stories, resources, ideas, etc.

THE ARC NASSAU INC

<https://thearcnassau.org/>

N 86051 Hamilton St
Yulee, FL 32097
(904) 225-9355

The Arc Nassau's vision is to grow, nurture and expand our ability to provide a full array of programs and services to adults with intellectual and developmental disabilities. We plan to do this by establishing site-based, quality training opportunities and long-term employment; providing scholarships for individuals; increasing fundraising activities; and building community partnerships.

Services to all Nassau County adults with developmental disabilities: a range of programs and services from personal care to job skills development to community inclusion. By offering specialized educational and motivational programs, we can ensure each individual's maximum participation in all aspects of life.

- Life Skills Development is our in-house program for clients with intellectual and developmental disabilities. This program takes place Monday through Friday from 8:30 am to 2:30 pm
- Transportation to and from The Arc Nassau can be included with our Life Skills Development programming
- Nassau Works is our in-house department that works with clients to break down barriers associated with gaining and sustaining employment.

SECTION 4: CRISIS SERVICES

BARNABAS CENTER

<https://www.barnabasnassau.org>

Main Office

1303 Jasmine Street, Suite 101
Fernandina Beach, FL 32034

Phone: (904) 261-7000 **Se habla Español** x128

Toll free: 1-888-885-6498

Fax: (904) 277-2984

Email: info@barnabasnassau.org

Hours – Main Office: Monday – Thursday: 8:00 a.m.-5:00 p.m. Friday: 8:00 a.m.-2:00 p.m.
(Appointments are required)

Callahan Satellite Office

Phone: (904) 261-7000 **Se habla Español** x128

Toll free: (888) 885-6498

449644 US-301, Callahan, FL 32011

Hours – Callahan: Tuesday & Thursday: 8:00 a.m.-4:00 p.m. Hours by appointment.

Services: We offer short-term aid including financial assistance, food and clothing.

- Rent, mortgage & utilities payment assistance
- Food – Pantry, Mobile food Distribution and Meal Pack
- Clothing & household items
- Bicycles for job transportation
- Case management
- Assistance in applying for benefit programs
- Referrals & information for additional services
- Budgeting & financial education

Application Process: Call us to schedule an appointment. You will need these documents to be considered for assistance:

- Proof of Nassau County residency
- Picture ID
- Current rental/lease agreement, if seeking rent payment assistance
- If seeking utility assistance, final notice from utility company required

Note: Barnabas Crisis Assistance Services are also listed under the Dental, Food Assistance, Housing Assistance, Medical Services, Personal / Home Goods, and Transportation sections of this directory.

BETTER TOGETHER

<https://bettertogetherus.org>

Phone: 239-470-2733

Provides preventive services for families in crisis with the goal to keep families together and children out of foster care. Services include mentors and host families for the children.

CHILD ABUSE HOTLINE

Phone: (800) 96-ABUSE or (800) 962-2873

If you know or have reasonable cause to suspect that a child is abused, abandoned, or neglected by a parent, legal custodian, caregiver or other person responsible for the child's welfare, you are required to report it immediately to the **(ABUSE HOTLINE 1-800-96-ABUSE)**.

Services: The Florida Abuse Hotline is the centralized operation responsible for receiving, analyzing, and assigning reports of alleged abuse, neglect, exploitation, and special conditions for all children and vulnerable adults in Florida. The hotline accepts reports 24 hours a day, 7 days a week. The hotline also conducts criminal background checks on participants of reports, potential caregivers for children in out-of-home care, and for reunification purposes.

CHILD ADVOCATE RAPID RESPONSE TEAM (C.A.R.R.T.)

<https://fl02213748.schoolwires.net/cms/lib/FL02213748/Centricity/Domain/53/Carrt-Brochure.pdf>

Nassau County Full-Service School

86207 Felmor Road
Yulee, FL 32097-5303

Phone: (904) 277- 9063

Hours: Monday-Friday 8:00am-5:00pm

Services: Provides support for children who are either a victim of a crime or have witnessed a crime*. Assistance includes crisis intervention, emotional support, criminal justice information, court support, emergency assistance, and education to school personnel on various topics of abuse and victimization in order to help them recognize the signs and symptoms of abuse. Assistance is provided at various locations, including the child's school and home

*TYPES OF VIOLENT AND NON-VIOLENT CRIMES: Bullying (Verbal, Cyber or Physical), Child Physical Abuse or Neglect, Child Sexual Abuse or Assault, Domestic and/or Family Violence, DUI/DWI Incidents, Mass Violence (Domestic/International), Survivors of Homicide Victims, Teen Dating Victimization, and Substance Misuse.

COALITION FOR THE HOMELESS OF NASSAU COUNTY

<https://www.chnassau.com/>

chnassau@gmail.com

904-849-5331

The Coalition for the Homeless of Nassau County is a non-profit organization committed to ending homelessness in our community.

Services: emergency shelter, food assistance, job application assistance, housing assistance, and case management services to those in need. The organization is made up of compassionate and dedicated members who are committed to helping homeless individuals and families achieve lasting stability.

Volunteers are welcome!

COALITION DAY DROP-IN CENTER

Located at the Fernandina Beach Church of Christ Building

1005 S.14th Street – Entrance facing 14th St
Fernandina Beach, FL 32034

Hours: Monday – Friday, 9 a.m. – 11a.m.

Call 904-314-5850 for location on Saturdays

Services: The Day Drop-In Center offers access to breakfast, snacks and water as well as the following:

- Respite from the heat/cold - Register to receive weather updates. That will include when/where stations or shelters are activated
- Access to information regarding available community, state, and federal services
- Referrals to local service providers
- Access to caring, concerned volunteers who are skilled at listening to the needs of clients and able to discern how best to meet those needs

DEPARTMENT OF CHILDREN AND FAMILIES

<http://www.myflfamilies.com>

463688 State Road 200 # 3
Yulee, FL 32097-0301

Phone: (904) 557- 9100 or (866) 762-2237

Hours: Monday-Friday 8:00am-5:00pm

Services: Investigates child abuse cases and provides referrals

FAMILY SUPPORT SERVICES OF NORTH FLORIDA (FSSNF)

www.fssjax.org

Email: info@FSSNF.org

After hours emergency line: 904.421.5818

TDD: 1-800-955-877

About: Family Support Services of North Florida (FSSNF) is a non-profit organization created to perform the duties of Lead Agency in the Community Based Care project in Duval County and Nassau County, Florida. As the Lead Agency, FSSNF provides all child protection services previously performed by DCF.

Yulee Location:

Phone: (904) 225-5347

96016 Lofton Square Court

Yulee, FL 32097

(located at Lofton Square shopping center at State RD 200 and Amelia Concourse)

Jacksonville Location:

Phone: (904) 421-5800

1300 Riverplace Boulevard, Suite 700

Jacksonville, FL 32207

(Southbank area, near Main Street Bridge)

Services: Provides adoption, foster care, family preservation and independent living.

FCASV STATEWIDE SEXUAL ASSAULT (RAPE) HELPLINE

Phone: 1(888) 956-7273 to be connected with local services.

Services:

- Certified rape crisis center and certified domestic violence shelter for safe haven
- Services, advocacy, counseling, and group sessions are free of charge and confidential
- 24-hour hotline/helpline services answered by a live person every day of the year
- Safety planning, information, referrals, and coordination of services
- One-on-one counseling, DV and SV support groups and access to therapy
- 24-hour rape crisis hospital response

Under Florida law (Fla. Stat. Section 394.4784), minors aged 13 and older can receive certain therapy services without the consent of a parent or guardian

988 SUICIDE & CRISIS LIFELINE

<https://988lifeline.org/>

If you need immediate help, please **call 988** to talk with a trained counselor.

Services: Provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week, across the United States.

The Lifeline is comprised of a national network of over 200 local crisis centers, combining custom local care and resources with national standards and best practices. The Lifeline receives ongoing consultation and guidance from national and international researchers and experts focused on suicide prevention and crisis response

MICAH'S PLACE

www.micahsplace.org

<https://www.facebook.com/search/top?q=micah%27s%20place>

24-hour text/hotline: (904) 225-9979

P. O. Box 16287
Fernandina Beach, FL 32035

Admin: (904) 491-6364
Fax: (904) 491-6362

Email: executivedirector@micahsplace.org

Eligibility: Must be a victim of domestic violence. NOTE: Although Micah's Place only houses women and children, men are also helped and referred to a shelter that houses men (closest: Hubbard House in Duval County-check under "Services in Jacksonville" for more information).

Services: Provides prevention and intervention services to victims of domestic violence. Offers a safe and confidential shelter, advocacy, 24-hour hotline, counseling, legal services (includes injunction for protection), and support groups.

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) NASSAU COUNTY FL

Nassau County Phone: (904)277-1886

In a crisis, **text "NAMI" to 741741** for 24/7, confidential, free crisis counseling

<https://naminassauflorida.org/about-nami-nassau-county-fl/>

Email: contact@naminassauflorida.org

Services: Crisis helpline, support group and other resources for those affected by mental illness. Chats one-to-one online at: www.Foundation2CrisisChat.org
Meetings are held monthly at various locations. Check website, call, or email for locations, times, and general information. All contacts are confidential.
Hours: Online & texting chats are available from Monday-Friday, 9:00 a.m.-3:00 p.m.

Volunteer opportunities are available

STARTING POINT BEHAVIORAL HEALTH MOBILE RESPONSE TEAM

Phone: (904)580-0529

The Mobile Response Team (MRT), in partnership with local law enforcement and county schools, provides on-demand crisis intervention services to stabilize Nassau County residents who are experiencing a behavioral health emergency. These emergencies can include suicidal thoughts or behaviors, homicidal thoughts or behaviors, extreme behavioral challenges, emergencies related to substance use, and psychotic episodes (like hallucinations, delusional content, paranoia, etc.)

Typically, an MRT call is initiated by school or law enforcement personnel via 911, which then contacts the team. The team responds to the crisis as does a member of law enforcement.

The team of professionals have access to specific tools to assess the individual. They will meet and talk with the person, the family and others in their support system. A licensed clinician decides if they should initiate the Baker Act or divert the individual to other services. The Baker Act provides individuals with emergency inpatient mental health services on an involuntary or voluntary basis for up to 72 hours.

Follow up care can include therapy, case management and medication, whatever is needed to wrap around the individual and their family.

For people who are not hospitalized, the team follows up about 72 hours after the initial call, reaching out twice a day either in person or through texts or phone calls, to ensure that the care plan is being followed.

UNITED WAY

Phone: (904) 632-0600/211

Text: Hello to 211-904

About: 211 is the most comprehensive source of information about local resources and services in the country.

Services: Operators provide referrals and information on various topics. Provides the following services: medical & health services, mental health and substance abuse services, food, shelter & clothing, support groups, information about emergencies, such as hurricane shelter locations, services for people with disabilities, HIV/AIDS info and testing, RealSense locations for tax preparation and savings plans, adult, child, and family services, help for victims of abuse or crime, financial assistance, problem-solving for people unsure of their needs.

VICTIM SERVICES ADVOCATE
www.nassaucountysheriff.com

77151 Citizens Circle
Yulee, FL 32097

Victim Advocate Phone: (904) 548-4099
After Hours Phone: (904) 225-0331 / 0332

Hours: Monday-Friday 8:00am-5:00pm (on call 24 hours)

Services: Advocate provides assistance for victims and witnesses of crimes. The advocate addresses physical and psychological well-being by providing crisis intervention, emotional support, criminal justice information, court support, and emergency assistance.

WOMEN'S CENTER OF JACKSONVILLE - RAPE RECOVERY TEAM

www.womenscenterofjax.org
Email: mail@womenscenterofjax.org

RAPE RECOVERY TEAM

24 Hour Rape Crisis Hotline:

904-721-7273

Yulee Phone: (904)206-2993

Jacksonville Phone: (904) 722-3000

5644 Colcord Ave

Jacksonville FL, 32211

Services:

The Rape Recovery Team (RRT) responds quickly and compassionately to survivors of sexual violence whether or not they have chosen to report the crime to police. Services are available to survivors of all genders in Duval, Nassau, and Baker Counties. WCJ's approach to support is empowerment-based, providing access to information and resources so that survivors can make the choice they feel is best for them.

Communications with Rape Recovery Team (RRT) advocates are confidential.

The Rape Recovery Team can offer support through the following services for survivors and their loved ones:

- 24-hour hotline answered by an advocate who can offer crisis intervention, information, and referrals
- 24-hour response to survivors who would like a forensic examination
- Information to assist survivors in understanding their rights and options
- Advocacy and accompaniment for medical appointments and criminal justice proceedings
- Information and referral for community resources
- Advocate-facilitated peer support groups
- Referral for mental health counseling services offered by the Women Center's

Counseling Department

For those who choose to report, the Rape Recovery Team (RRT) works collaboratively with the Sexual Assault Response Center, the State Attorney's Office and local Sheriff's Offices and Police Departments throughout Duval, Baker and Nassau Counties to ensure that survivors receive the most comprehensive services available.

For those choosing NOT to report, we have an extensive network of community partners who assist us in assuring a network of care for our clients, so no individual faces this alone

SECTION 5: DENTAL SERVICES

BARNABAS CENTER

[www.barnabasnassau.org/get-help/health-services/
info@barnabasnassau.org](http://www.barnabasnassau.org/get-help/health-services/info@barnabasnassau.org)

Se habla Español

Barnabas Dental Program

1303 Jasmine Street, Suite 101

Fernandina Beach, FL 32034

(904) 261-7000 or (888) 885-6498

Hours Fernandina Office (1303 Jasmine St.): Tuesday – Thursday 8 am - 4 pm

Hilliard Office (37203 Pecan St.): Friday 8:30 am - 3 pm BY APPOINTMENT

Eligibility: In order to qualify, you must be an adult resident of Nassau County and meet Barnabas' income guidelines. Please call us to see if you qualify for our services.

Services include exams, fillings, x-rays, extractions, dentures, emergency visits, and cleanings.

FLORIDA DEPARTMENT OF HEALTH

<https://nassau.floridahealth.gov/locations/hilliard-clinic.html> (Hilliard)

<https://nassau.floridahealth.gov/locations/yulee-dental.html> (Yulee)

chd45webmaster@flhealth.gov

Hilliard Dental Clinic

37203 Pecan Street

Hilliard, FL 32046

(904) 320-6020

Hours: Monday BY APPOINTMENT; Wednesday 8 am - 5 pm (closed for lunch 12-1)

Yulee Dental Clinic

86207 Felmor Road

Yulee, FL 32097

(904) 875-6090

Hours: Monday BY APPOINTMENT; Tuesday, Thursday & Friday 8 am - 5 pm; (closed for lunch 12-1)

Eligibility: Children ages 1 to 20 years of age. Limited adult services provided for Medicaid enrollees.

Children services include dental exam, cleanings, dental sealants, dental x rays, fillings, extractions, nitrous oxide as needed, referrals as needed.

NORTHEAST FLORIDA BAPTIST ASSOCIATION

nefba32097@gmail.com

Northeast Florida Baptist Association

851035 US Highway 17
Yulee, FL 32097
(904) 225-5941

Northeast Florida Baptist Association partners with the Florida Baptist Convention to deliver dental screenings at the Mobile Dental Unit (MDU). This service is offered once a year in Nassau County, usually sometime in February or March. Call the Florida Baptist Convention at 904-396-2351 to speak to someone about the schedule for a given year.

Eligibility: Patients must be 18 and older to be seen. Only clients that are in need of fillings or extractions are seen on the Mobile Dental Unit. NOTE: This is a screening; no dental services will be provided at the time of screening.

FLORIDA STATE COLLEGE OF JACKSONVILLE -FSCJ

Florida State College at Jacksonville-North Campus
4501 Capper Rd.
Building A Dental Clinic
Jacksonville, FL

Phone: (904) 766-6571

Services: Low-Cost Dental Cleanings to the Community (Free to FSCJ Students)

- Scaling, root planing and polishing teeth
- Oral examination and oral cancer screening
- Dental x-rays
- Application of preventive fluorides
- Individualized oral health care instructions
- Nutritional counseling for prevention of dental disease
- Pit and fissure sealants (additional fee applies)

Students provide services while being supervised by licensed dentists and dental hygienists.

COST: The cost for adults is \$10 and children (12 years and under) is \$6. Services are free for currently-enrolled FSCJ students and FSCJ employees.

Dental appointment availability varies by term. Call (904) 766-6571 for an appointment.

SECTION 6: EDUCATION

NASSAU COUNTY SCHOOL DISTRICT – PK THROUGH 12

<https://www.nassau.k12.fl.us/Domain/4>

1207 Atlantic Avenue
Fernandina Beach, FL 32034
904-491-9880
Phone: 904-491-9900

In 2023-2024 The Nassau County School District ranked 3rd out of 67 Florida districts in overall performance by the Florida Department of Education (FDOE) and earned the highest percentage of “A” school grades statewide.

DEPARTMENTS AND PROGRAMS DIRECTORY

<https://www.nassau.k12.fl.us/site/Default.aspx?PageType=1&SiteID=4&ChannelID=24&DirectoryType=6>

FREE & REDUCED PRICED MEALS

Apply for free & reduced priced meals at our new website -<https://lingconnect.com> OR download the FREE app on your phone: **Linq Connect**

- Make online payments to your children’s cafeteria accounts
- Remotely monitor your children’s cafeteria meal accounts
- Set up automatic, recurring payments
- Set up low account balance email or text alerts
- Submit an online application for free and reduced meals

STUDENT TRANSPORTATION – STAY INFORMED

Here Comes The Bus app, is available for Nassau County parents, tracks your child's school bus based on a GPS device on the bus. Services: The app enables you to see the location of your child’s school bus on a smartphone, tablet, or personal computer. This way, you know when the bus is near your stop, so you can send your child out at just the right time. When the school bus is within a certain distance from your bus stop (you set the distance), you will get an email or push notification on your phone letting you know the bus is almost at your stop.

You can download the **HERECOMESTHEBUS** app from the Google Play or Apple Store or visit www.herecomesthebus.com.

For more information: <https://www.nassau.k12.fl.us/Page/2975>

HERE COMES THE BUS STEP-BY-STEP SETUP

Download the Here Comes The Bus app on Google Play or the Apple App Store or visit www.herecomesthebus.com.

Click the "Sign Up" button

Enter Nassau School code: 876491

Click "Next" followed by "Confirm"

Complete the "User Profile" box

Under "My Students," click "Add." Enter your child's last name and student ID number

Once you confirm your information, you're ready to go!

MIDDLE SCHOOL & SCHOOL SUPPORT SERVICES

<https://www.nassau.k12.fl.us/site/Default.aspx?PageID=109>

86207 Felmor Rd.
Yulee, FL 32097
(904) 491-9883

Middle school and school services oversees the following programs:

- Athletics
- CARRT
- Driver's Education
- Drug Testing
- Employee Wellness
- Facilities Usage
- FIT/Homeless
- Juvenile Justice
- Missing Children
- NCCFEC (Full Service School)
- School Health
- Teen Parent
- United Way

FAMILIES IN TRANSITION (FIT) PROGRAM

<https://www.nassau.k12.fl.us/cms/lib/FL02213748/Centricity/Domain/53/FIT%20Information-%20p.1.pdf>
cresseymo1@nassau.k12.fl.us

86207 Felmor Road
Yulee, FL, 32097
(904) 277-9021
(904) 576-0393

Services: Clothing closet, transportation assistance, food services, tutoring school supplies and fees, extra curriculum activities

Eligibility: Public school students who have lost housing and live in a shelter, motel, vehicle, campground, or temporary trailer; on the street; doubled up with family or friends; or in another type of temporary or inadequate housing because of loss of housing are eligible.

Students are enrolled in the FIT program for one school year. Re-enrollment is required for the new school year and is based on the student's living status at that time. Call to re-enroll after July 1st, if eligible.

EXCEPTIONAL STUDENT EDUCATION DEPARTMENT

<https://www.nassau.k12.fl.us/Page/94>

Director of Exceptional Student Education
kellypa@nassau.k12.fl.us

Coordinator of Exceptional Student Education and Mental Health
stelmaro@nassau.k12.fl.us

The Exceptional Student Education Department exists to provide exceptional student education programs for students ages 3 - 21 who have disabilities and students who are gifted. Each school district is responsible for providing services to students who are eligible for the exceptional student education (ESE) programs.

Each school district is responsible for providing services to students who are eligible for the following exceptional student education (ESE) programs.

Autism Spectrum Disorder (ASD)
Deaf or Hard-of-Hearing (DHH)
Developmentally Delayed
Dual-Sensory Impairment (DSI): Deaf-Blind
Emotional/Behavioral Disability (E/BD)
Gifted
Homebound or Hospitalized (HH)

Intellectual Disability (InD)
Language Impairment (LI)
Other Health Impairment (OHI)
Orthopedic Impairment (OI)
Specific Learning Disability (SLD)
Speech Impairment (SI)
Traumatic Brain Injury (TBI)
Visually Impaired (VI)

SCHOOL DISTRICT ADULT & CAREER CENTER (ADULT EDUCATION)

<https://www.nassau.k12.fl.us/Domain/42>

(904) 548-1750
1201 Atlantic Ave.
Fernandina Beach, FL 32034

ADULT CAREER PATH: Make confident choices with Navigator's education planning tools. Explore, Navigate, Achieve
<https://navigator.kuder.com/account/login-register>

PERSONAL AND PROFESSIONAL SKILLS: Nassau County School District offers a wide range of highly interactive courses that you can take entirely over the Internet. All of our courses include expert instructors, many of whom are nationally known authors. Our online courses are affordable, fun, fast, convenient, and geared just for you.

To view classes:

<https://www.ed2go.com/nassau/SearchResults.aspx?Sort=Relevance&PrevSort=Relevance&SortAsc=True&ProductGroup=Popular>

GED: Nassau County Adult Education offers GED Prep classes at four locations (Callahan, Fernandina, Hilliard, Yulee) on a flexible schedule. For current class and testing schedules, check out the links on the website above.

ESOL is designed to teach students to listen, learn, speak, read, and write English in seven life-skills topics: Communication, Civics, Family, and Community Resources, Employment, Consumer Education, Health and Nutrition, Transportation and Travel, Safety & Security. Classes are taught Tuesday and Thursday from 5:30 to 8:00 PM.

Location: 1201 Atlantic Ave. Fernandina Beach, Florida 32034

Contact: Helmat Miranda at 904-491-7938 x 2442 / Kathleen Scheibe at 904-548-1750

ALFABETIZACIÓN DEL INGLÉS

ESOL es un programa diseñado para enseñar a los estudiantes a escuchar, aprender, hablar, leer y escribir inglés para desarrollar los siete aspectos necesarios en la vida cotidiana de una persona: Comunicación, Cívica, Familia y Recursos Comunitarios, Empleo, Educación al Consumidor, Salud y Nutrición, Seguridad.

Las clases se imparten los martes y jueves a partir de las 5:30 PM.

Ubicación: 1201 Atlantic Ave. Fernandina Beach, Florida 32034

Contacto:

Helmat Miranda al 904-491-7938 x 2442 o Kathleen Scheibe al 904-548-1750

Si quieres formar parte de un grupo divertido y quieres aprender inglés, estamos aquí para ayudarte.

TAKE STOCK IN CHILDREN OF NASSAU COUNTY, INC

<https://tsicnassau.org/>

516 S 10th St., Ste #119
Fernandina Beach, FL 32034
(904) 432-8584

Take Stock in Children is a scholarship and mentoring program that offers academically promising Nassau County students from low-income families the opportunity to earn tuition scholarships to college or vocational school upon graduation. TSIC uses the same guidelines as the Federal Free/Reduced program.

Students sign an agreement pledging to maintain at least a 2.5 GPA, stay drug- and crime-free, exhibit good behavior in school, and have good school attendance. Each student is matched with a volunteer mentor who meets with the student once a week at school, serving as an adult friend and role model.

Take Stock staff includes College Success Coaches, who meet with their students periodically, monitor their grades, attendance, behavior and provide assistance to the students and their families should the need arise.

EPISCOPAL CHILDREN'S SERVICES

www.ecs4kids.org

c/o Worksource
96042 Lofton Square Court
Yulee, FL. 32097
(904) 432-0009 X2626

Episcopal Children's Services helps underserved children in Northeast and Central Florida build a strong foundation for educational success. Working with children from birth to age 5 – the most critical years for cognitive development – ECS's dedicated teachers and staff use curriculums based on the latest research and best practices to help families ensure their youngsters enter school ready to learn.

HEAD START

ecs4kids.org/head_start.html

Callahan Head Start

45089 Third Avenue
Callahan, FL 32011
(904) 879-2811

Peck Head Start

516 South 10th Street
Fernandina Beach, FL
(904) 491-3630

Yulee Head Start

96042 Lofton Square
Yulee, FL 32097
(904) 432-0009

Eligibility: Based on various requirements (i.e. age, income, etc.). Call for more information. To enroll, call (904) 491-3631.

Services: Comprehensive pre-school and after-school programs for children ages 3-5 and families who are income eligible with the goal of children being ready for school. NOTE: Includes children with disabilities and special needs. Programs/services include medical, dental, mental health, nutrition, and parental involvement. Parents are encouraged to be involved in activities. Children receive developmental screenings, and vision and hearing exams with referral and follow-up. Dental exams provided, as needed.

RAIN LILY MONTESSORI

<https://www.rainlilymontessori.org/>
info@rainlilymontessori.org

Se habla Español

2898 Bailey Road
Fernandina Beach, FL 32034
(904) 432-7341

Services: Rain Lily Montessori School provides an authentic Montessori education for preschool children ages 3-6. We are an intentionally diverse community of learners, with equity and inclusivity at the core of our guiding principles.

An income-based Family Individualized Tuition program is offered to ensure equitable access to the preschool.

To add new or to report any information that needs to be updated, please contact the Department of Health at: (904) 875-6100 or (904)753-1258

SECTION 7: FOOD ASSISTANCE

FOOD ASSISTANCE - BY CITY

Food Assistance - by Community in Nassau County (updated June 2024)

AGENCY	Phone	Address	City	Food Assistance days
First Baptist Church of Bryceville / FBC Hilliard / Barnabas / Feeding NEFL	(904) 266-4169 (904) 261-7000	7732 U.S 301 Callahan Fairgrounds	Callahan, 32011	3rd Monday, 9:30-10:30
First Baptist Church of Callahan	(904) 879-2172	45090 Green Ave	Callahan, 32011	First Thursday 10am-12pm. Third Thursday 4:30pm-6:30pm
First Baptist Church of Gray Gables	(904) 879-2986	54031 Church Road	Callahan, 32011	Mondays 9:30am-2:30pm, Call first to ensure someone is available to assist you.
First United Methodist Church of Callahan	(904) 879-3877	449648 U.S 301	Callahan, 32011	Monday-Thursday: 9am-1pm Schedule appt, by phone. / Callahan Community Dinners every Wednesday, 5- pm until all dinners prepared by Callahan BBQ are distributed
Our Lady of Consolation Catholic Church	(904) 879-3662	541668 U.S. 1	Callahan	Tuesday through Friday, 10 a.m. to 3 p.m. Call 879-3662 to ensure staff is available.
Barnabas Center	(904) 261-7000	1303 Jasmine St.	Fernandina Beach, 32034	Tuesday- Friday: 10am- 12pm Check updates at https://barnabasnassau.org/about-us/events/
MLK Jr. Center - by Barnabas and Elm St Sporting Assoc-	(904) 261-7000	1200 Elm St	Fernandina Beach, 32034	Second Saturday each month 8am-9 am
Nassau Co. Coalition for the Homeless Drop-In Center serving at Fernand. Beach Ch of Christ	(904) 227-2517	1005 S <u>14</u> st St	Fernandina Beach, 32034	Bagged breakfast & lunch Monday-Friday. Saturday location in transition TBD
Salvation Army Hope House	(904) 321-0435	410 S Ninth St.	Fernandina Beach,	Mondays, Wednesdays, and Fridays: 1:30pm-3:30pm
First Baptist Church of Fernandina Beach	(904) 420-9555	1600 S. Eighth St	Fernandina Beach, 32034	Dry Goods and Hot meals to go: second Saturday 4pm-5:30pm.Home delivery by appointment (904) 420-9555
Assembly of God <u>Of</u> Hilliard	904-6759062	550920 U.S. 1	Hilliard, 32046	Emergency Pantry. Call 904-845-2642 for appointment
Buford Grove Baptist Church	(904) 845-3656	553274 U.S 1	Hilliard, 32046	Thursdays 6am-8:45am (except 5th Thursday) Limited to once per month
First Assembly of God of Hilliard - Emergency Pantry	(904) 675-9062 904-845-2642	550920 U.S 1	Hilliard, FL 32046	Food Bank - Call for appointment
Good News Partnership at New Life Baptist Church / by Grace Community, Redeemer Community, and New Life Baptist Church	(904) 491-0363	464069 S.R 200/A1A	Yulee, 32097	Guests can pick-up for multiple families; no ID re
Gracie's Kitchen and partners	(412) 977-0683	6 Koen Ln,	Yulee, 32097	Take-home dinners from 4:30 PM - 6:00 PM on the dates listed on Calendar https://www.facebook.com/gracieskitchenyulee/
Journey Church Food Ministry	(904) 261-8310	95707 Amelia Concourse	Yulee, 32097	Tuesday 9am-1pm & 5-7pm
Springhill Baptist Church by Barnabas	(904) 261-4741	941017 Old Nassauville Rd	Yulee, 32097	Second Monday 9:30-10:30 - Meals served 4th Thursday 5-6:30 pm
Yulee Baptist Church	(904) 225-5128	85971 Harts Road	Yulee, 32097	Mondays 1pm-4pm
Yulee United Methodist Church	(904) 225-5381	86003 Christian Way	Yulee, 32097	Wednesday 10am-12pm - Nassau residents w/ ID

FOOD ASSISTANCE - BY DAY OF THE WEEK

Food Assistance in Nassau County, Florida - by day of the week (updated June 2024)

	1st	2nd	3rd	4th
Monday		Springhill Baptist Church by Barnabas 9:30-10:30		
	First Baptist Church of Gray Gables 904-879-2986 , 9:30am-2:30 pm	First Baptist Church of Gray Gables 9:30am-2:30pm	First Baptist Church of Gray Gables 9:30am-2:30pm	First Baptist CHR of Gray Gables 904-879-2986 9:30 am-2:30 pm
	Salvation Army Hope House- 1:30-3:30pm	Salvation Army Hope House- 1:30-3:30pm	Salvation Army Hope House- 1:30-3:30pm	Salvation Army Hope House- 1:30-3:30pm
	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment
	Yulee Baptist Church, 1-4 pm	Yulee Baptist Church, 1-4 pm	Yulee Baptist Church, 1-4 pm	Yulee Baptist Church, 1-4 pm
Tuesday	Journey Church, 9am-1pm & 5-7pm	Journey Church 9am-1pm & 5-7pm	Journey Church Food Ministry 9am-1pm & 5-7pm	Journey Church 9am-1pm & 5-7pm
	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment
	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm
Wednesday	United Methodist Church of Callahan 9am-1pm . Call (904) 879-3877 for appointment, Callahan Community Dinner, 5-6 p.m. until all dinners prepared by Callahan BBQ are distrib.	United Methodist Church of Callahan 9am-1pm . Call (904) 879-3877 for appointment. Callahan Community Dinner, 5-6 p.m. until all dinners prepared by Callahan BBQ are distributed	United Methodist Church of Callahan 9am-1pm . Call (904) 879-3877 for appointment. Callahan Community Dinner, 5-6 p. m. /until all dinners prepared by Callahan BBQ are distributed	United Methodist Church of Callahan 9am-1pm . Call (904) 879-3877 for appt. Callahan Community Dinner, 5-6 p.m. until all dinners prepared by Callahan BBQ are distr.
	Salvation Army Hope House- 1:30-3:30pm	Salvation Army Hope House- 1:30-3:30pm	Salvation Army Hope House- 1:30-3:30pm	Salvation Army Hope House- 1:30-3:30pm
	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm
	Yulee Methodist Church 10am-12pm	Yulee Unit. Methodist Church 10-12	Yulee Methodist Church 10-12	Yulee Unit. Methodist Church 10-12
		Springhill Baptist Church by Barnabas, 10-12pm		
Thursday	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment	United Methodist Church of Callahan 9am-1pm. Call (904) 879-3877 for appointment
	Buford Grove Baptist Church -Hilliard 6-8:45am - once/month pickup	Buford Grove Baptist Church - Hilliard 6am-8:45am - once/month pickup	Buford Grove Baptist Church -Hilliard 6am-8:45am - once/month pickup	Buford Grove Baptist Church -Hilliard 6am- 8:45am - once/month pickup
	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm
	First Baptist Church of Callahan, 10 am-12 pm		First Baptist Church of Callahan, 4:30-6:30 pm	Springhill Baptist Church Meal 5-6:30
Friday	Salvation Army Hope House, 1:30-3:30pm	Hope House - 1:30-3:30pm	Hope House - 1:30-3:30pm	Hope House, 1:30-3:30pm
	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm	Barnabas Center -10am-12pm
Saturday		1. MLK Jr. Center by Barnabas, 8-9 am 2. First Bapt. Church of Fernand. Hot meals 4pm- 5:30pm. Call for Delivery	Good News Partnership at New Life Baptist Church - 10 a.m. Call (904) 491-0363 if no transportation	
Misc.	1. First Assembly of God, Hilliard Emergency Pantry. Call 904-845-2642 for appointment 2. Nassau County Coalition for the Homeless at Fernandina Beach Church of Christ: Bagged breakfast & lunch 9am-11am Monday-Friday. Saturday Location in transition TBD 3. Our Lady of Consolation Catholic Church 10 a.m. to 3 p.m. Call 879-3662 to ensure staff is available. 4) Gracie's Kitchen Take-home dinner from 4:30 to 6 p.m. on the dates listed on Calendar https://www.facebook.com/gracieskitchenyulee/ Days can change from month to month			

FOOD ASSISTANCE - BY AGENCY OR GROUP

Food Distribution in Nassau County - by agency or group- updated June 2024

AGENCY	Phone	Address	City	Food Assistance days
Assembly of God of Hilliard	904-6759062	550920 U.S. 1	Hilliard, 32046	Emergency Pantry. Call 904-845-2642 for appointment
Barnabas Center	(904) 261-7000	1303 Jasmine St.	Fernandina Beach, 32034	Tuesday- Friday: 10am- 12pm Check updates at https://barnabasnassau.org/about-us/events/
Buford Grove Baptist Church	(904) 845-3656	553274 U.S 1	Hilliard, 32046	Thursdays 6am-8:45am (except 5th Thursday) Limited to once per month
Nassau Co. Coalition for the Homeless Drop In Center serving at Fernandina Beach Church of Christ	(904) 227-2517	1005 S 14 th St	Fernandina Beach, 32034	Bagged breakfast & lunch Monday-Friday. Saturday location in transition TBD
First Assembly of God of Hilliard - Emergency Pantry	(904) 675-9062 904-845-2642	550920 U.S 1	Hilliard, FL 32046	Food Bank - Call for appointment
First Baptist Church of Bryceville / FBC Hilliard / Barnabas / Feeding NEFL	(904) 266-4169 (904) 261-7000	7732 U.S 301 Callahan Fairgrounds	Callahan, 32011	3rd Monday, 9:30-10:30
First Baptist Church of Callahan	(904) 879-2172	45090 Green Ave	Callahan, 32011	First Thursday 10am-12pm. Third Thursday 4:30pm-6:30pm
First Baptist Church of Fernandina Beach	(904) 420-9555	1600 S. Eighth St	Fernandina Beach, 32034	Hot meals to go: second Saturday 4pm-5:30pm. • Call for Home delivery appointment 24hrs in advance
First Baptist Church of Gray Gables	(904) 879-2986	54031 Church Road	Callahan, 32011	Mondays, 9:30am-2:30pm.
First United Methodist Church of Callahan	(904) 879-3877	449648 U.S 301	Callahan, 32011	Monday-Thursday: 9am-1pm Schedule appt, by phone. Callahan Community Dinners every Wednesday, 5-6 p.m. until all dinners prepared by Callahan BBQ are distributed
Gracie's Kitchen and partners	(412) 977-0683	6 Koen Ln	Yulee, 32097	Take-home dinners on the dates listed on Calendar https://www.facebook.com/gracieskitchenyulee/ from 4:30 PM - 6:00 PM
Good News Partnership at New Life Baptist Church / by Grace Community, Redeemer Community, and New Life Baptist Church	(904) 491-0363	464069 S.R 200/A1A	Yulee, 32097	Guests can pick-up for multiple families; no ID required
Journey Church Food Ministry	(904) 261-8310	95707 Amelia Concourse	Yulee, 32097	Tuesday 9am-1pm & 5-7pm
MLK Jr. Center - by Barnabas and Elm St Sportsman Assoc./Feeding NEFL	(904) 261-7000	1200 Elm St	Fernandina Beach, 32034	Second Saturday of each month 8am-9 am
Our Lady of Consolation Catholic Church	(904) 879-3662	541668 U.S. 1	Callahan	Tuesday -Friday, 10 a.m. to 3 p.m. Call 879-3662 to ensure staff is available.
Salvation Army Hope House	(904) 321-0435	410 S Ninth St.	Fernandina Beach, 32034	Mondays, <u>Wednesdays</u> and Fridays: 1:30pm-3:30pm
Springhill Baptist Church / Barnabas	(904) 261-4741	941017 Old Nassauville Rd	Yulee, 32097	Second Monday 9:30-10:30 Meals are served on 4th Thursday 5-6:30 pm
Yulee Baptist Church	(904) 225-5128	85971 Harts Road	Yulee, 32097	Mondays 1pm-4pm
Yulee United Methodist Church	(904) 225-5381	86003 Christian Way	Yulee, 32097	Wednesday 10am-12pm - Nassau residents w/ ID

MEALS ON WHEELS BY NASSAU COUNTY COUNCIL ON AGING

<https://www.nassaucountycouncilonaging.org/>

Janice Ancrum Senior Center
1367 South 18th Street
Fernandina Beach, FL 32034
(904) 261-0701

Westside Senior Center
37002 Ingham Road
Hilliard, FL 32046
(904)845-3331

Eligibility: For ages 60+ and must call a senior center to speak to a case worker.
Services: **Provides Meals on Wheels** and In-home services including minor house maintenance and repair, respite care, and personal care.

COALITION FOR THE HOMELESS OF NASSAU COUNTY - DAY DROP-IN CENTER

<https://www.chnassau.com/>

chnassau@gmail.com

1005 South 14th Street
Fernandina Beach, FL 32034
(904) 849-5331

Hours:

Monday – Friday, 9-11 am

Temporary Saturday location 9-11 am: Hope House 410 S 9th St, Fernandina Beach, FL

Services: The Day Drop-In Center offers light breakfast, lunch, and access to basic necessities.

GLEANERS DISPATCH

www.gleanersdispatch.org

8207 103rd Street
Jacksonville, Florida 32210
(904) 777-6344

Services: Re-distributes free, fresh food during the week to anyone needing a meal. Main site is the Nassau County 4H Building in Callahan. NOTE: Not a food pantry or food bank. Call or check website for distribution days and times.

FEEDING NORTHEAST FLORIDA

www.feedingnefl.org

Phone; (904) 513-1333
5245 Old Kings Road
Jacksonville, FL 32254

NEED FOOD? Please use this map to find food near you:
<https://www.feedingflorida.org/taking-action/find-food-now/>

Feeding Northeast Florida (FNEFL) is the largest food bank serving Baker, Bradford, Clay, Duval, Flagler, Nassau, Putnam & St. Johns Counties. FNEFL works with retail partners, manufacturers, and farms to rescue high-quality food for those in need. Thanks to the community generosity, they are able to purchase additional food resources to meet the needs of Northeast Florida families and individuals who struggle to put food on the table.

FNEFL works with 2,400 community-based partner agencies, to provide food directly to individuals and families in need to ensure a hunger-free Florida.

The Mobile Pantry provides food to needed neighborhoods at a pre-determined distribution point

The Corner Markets is a 40' mobile markets self-contained mobile food pantries that serve individuals and families at a street-by-street level, targeting neighborhoods that have high rates of food insecurity

<https://youtu.be/3pDGtpFL6UI>

The Corner Markets support prescriptive nutrition program. FNEFL partners with Federally Qualified Health Clinics and Free and Charitable Clinics to serve low-income, underinsured patients referred by the clinic providers

SNAP - SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (FORMALLY FOOD STAMPS)

<https://www.myflfamilies.com/services/public-assistance/supplemental-nutrition-assistance-program-snap>

Eligibility Information: <https://myaccess.myflfamilies.com/AmIEligible/AESUM>

How to Apply: The quickest way is to Apply for Benefits online.

Apply online at <https://myaccess.myflfamilies.com/>

Services:

The Supplemental Nutrition Assistance Program helps low-income individuals and families purchase food.

The Temporary Cash Assistance (TCA) Program provides short-term cash benefits to families with children under the age of 18, and pregnant women in their last trimester.

Complete a paper application by downloading and printing from <https://www.myflfamilies.com/services/public-assistance/additional-resources-and-services/ess-forms>

The completed paper application can be mailed to ACCESS Central Mail Center, P.O. Box 1770, Ocala, FL, 34478-1770, or it can be faxed or hand-delivered to a customer service center (not available in Nassau County)

Local Help:

Local community partner agencies help the Department of Children and Families provide access to public assistance services. To find locations in your area where you may apply for Food Stamps, Cash or Medicaid:

You can search by ZIP Code or County in Florida <https://access-web.dcf.state.fl.us/CPSLookup/search.aspx>

Partner Name	Customers Served	Address	Zip Code	City	Telephone
America's Youth, Inc.	General Public	907 S 11th Street	32034	Fernandina Beach	904-624-5383
Barnabas	Current/New Client Population	1303 Jasmine Street Suite 101	32034	Fernandina Beach	904-261-7000
The Salvation Army Ne Florida - Nassau County	General Public	410 S. 9 Street	32034	Fernandina Beach	904-321-0435

WIC – WOMEN, INFANTS, AND CHILDREN

<https://nassau.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/wic/index.html>

chd45webmaster@flhealth.gov

Se habla Español

Provided at FL Department of Health – Nassau Yulee, Callahan, & Hilliard Clinics

- Nutrition and breastfeeding
- Information/Peer Counseling
- Referral to healthcare
- Nutrition counseling & classes /referral

Callahan Clinic45377

Mickler Street
Callahan, FL 32011
(904) 320-6030

Hilliard Clinic

37203 Pecan Street
Hilliard, FL 32046
(904)320-6020 press 2

Yulee Clinic

86014 Page's Dairy Rd
Yulee, FL 32097
(904) 875-611

Eligibility: Child must be age 5 or less, and family must be income eligible based on WIC Income Guidelines. Families do not have to be on public assistance to qualify for WIC.

Services: Nutrition program for women who are pregnant or breastfeeding and their children birth to age 5. The following is provided: healthy foods, nutrition education and counseling, breastfeeding education and classes, and referrals for health care, immunizations, and community services.

SECTION 8: HEALTH – MENTAL HEALTH - BEHAVIORAL HEALTH (ALSO SEE MEDICAL)

LIST OF AGENCIES

Agency – Some agencies Services may be free, offer Sliding scale self pay fees	Agency Main Phone	Agency Email for inquiries	Website	Address Ask about mobile, satellite location or virtual services
AWARE RECOVERY CARE	561-418-3262		https://www.awarerecoverycare.com/	PHYSICAL FLORIDA LOCATION: 1625 S Congress Ave, Suite 406, Delray Beach, FL 33445
BARNABAS CENTER	904-261-7000 or (904) 261-7887	Info@barnabasnassau.org	https://barnabasnassau.org/	Fernandina Beach: 1303 Jasmine Street Suite 101 Fernandina Beach, FL 32034
BREAKTHROUGHS: COUNSELING & RECOVERY	904-419- 6102	Breakthroughscounseling@gmail.com	https://jaxtherapists.com/	3810-Williamsburg Park Ct Jacksonville, FL 32257
BRAVE - CareConnect Serves Nassau County Students	904-819- 4179	Lindsay.Thompson@flaglerhealth.org	https://www.careconnectplus.com/programs/brave/	103 E. Moody Blvd
CHARLIE HEALTH	866-540-1828	andrea.abbott@charliehealth.com	https://www.charliehealth.com/	Virtual Appointments HEADQUARTERS: 13 S Willson Ave, Ste. 9, Bozeman, Montana
FLORIDA PSYCHOLOGICAL ASSOCIATES – SPECIFIC INSURANCES	904-277-0027	info@floridapsy.com	http://www.floridapsy.com/	FERNANDINA BEACH OFFICE 1903 Island Walk Way, Fernandina Beach, FL 32034 CALLAHAN - 542194 US Highway 1, Callahan, FL 32011 KINGSLAND, GA - 130 N Gross Road, Kingsland, GA 31548
FRESH MINISTRIES, SERVICES INCLUDE SUBSTANCE ABUSE PREVENTION AND OUTPATIENT TREATMENT SERVICES - Therapy sessions are provided 100% free and no insurance information is collected	904-355-0000	rachel@freshministries.org	https://freshministries.org/	HEADQUARTERS: 1131 N Laura Street, Jacksonville, FL BEAVER STREET ENTERPRISE CENTER: 1225 W Beaver Street , Jacksonville, FL 32204 WEAVER CENTER FOR COMMUNITY OUTREACH: 616 A Philip Randolph Boulevard, Jacksonville, FL 32202 NATIVEFRESH AQUAPONICS : 616 A Philip Randolph Boulevard, Jacksonville, FL 32202
GATEWAY COMMUNITY	877-389-9966	info@gwjax.org	https://gatewaycommunity.com/	555 Stockton St. Jacksonville, FL 32204
HERE TOMORROW	(904) 372-9087	hello@heretomorrow.com	https://heretomorrow.org/	MEETING PLACE: 910 3rd St. Neptune Beach, FL 32266

Agency – Some agencies Services may be free, offer Sliding scale self-pay fees	Agency Main Phone	Agency Email for inquires	Website	Address Ask about mobile, satellite location or virtual services
INSPIRE TO RISE	844-937-4731	info@inspiretoriseinc.org	https://www.weinspiretorise.org/	NASSAU COUNTY: 96016 Lofton Square Ct, Yulee, FL MAIN CAMPUS (WESTSIDE) 5927 Old Timuquana Rd, Jacksonville, FL 32210 NORTHWEST 2901 Commonwealth Ave. Jacksonville, FL
INTERNAL RENOVATIONS THERAPY, LLC	904-310-4808	amillerhodeslmhc@yahoo.com	www.internalrenovationstherapy.company.site	Virtual
LAKEVIEW HEALTH	904-297-4231	info@lakeviewhealth.com	https://www.lakeviewhealth.com/	1900 Corporate Square Blvd Jacksonville, FL 32216
NARCOTICS ANONYMOUS	904-203-LOVE (5683)	sabrina.rodriquez@flhealth.gov	https://www.firstcoastna.org/	MULTIPLE ADDRESSES BASED ON MTG LOCATION
RIVER REGION HUMAN SERVICES	904-899-6300	registration@rrhs.org	https://rrhs.org/	3901 Carmichael Ave, Jacksonville, FL 32207
ST. SIMONS BY THE SEA BEHAVIORAL HEALTH	912-638-1999	https://ssbythesea.com/contact	https://ssbythesea.com/	2927 Demere Road St. Simons Island, GA
STARTING POINT BEHAVIORAL HEALTHCARE*	904-225-8280	Through website	https://www.spbh.org/	Main Center: 63142 State Road 200 Fernandina Beach Treatment Center 1541 S. 14th St, Fernandina Beach, FL,
TEEN CHALLENGE	866-563-0497	Info@teenchallenge.cc	https://teenchallengeusa.org/	JACKSONVILLE WOMEN'S REHAB: 6900 Wheat Rd., Jacksonville, FL 32224 JACKSONVILLE ADULT MEN'S REHAB: 3333 Philips Hwy., Jacksonville, FL 32207
QUALITY LIFE CENTER ?JO HELLER TRANSITION HOME	904-398-2020		https://www.qualitylifecenter.com/programs/	Respite Only:: 941510 Old Nassauville Rd, Fernandina Beach, FL 32034
VITAS INNOVATIVE HOSPICE CARE	904-491-1759	andrea.roberts@flhealth.org	https://www.vitas.com/	960194 Gateway Blvd, Suite 102, Fernandina Beach, FL 32034+A1:E22

STARTING POINT BEHAVIORAL HEALTH

<https://www.spbh.org/>

Crisis Hotline: 904-206-1756

Main Treatment Center:

463142 SR 200 West
Yulee, FL 32097
(904) 225 8280

Fernandina Beach Treatment Center:

1541 S. 14th Street
Fernandina Beach, FL 32034

Hours: Monday-Friday 8 am - 5 pm

Services: Private non-profit facility. Provides psychiatric treatment, mental Health counseling, and substance abuse services for residents of Nassau County. Provides 24- hour emergency assistance by calling the main number. Not all insurance taken (complete list online). Participants are required to complete an intake form and financial form with Intake Specialist prior to appointment.

JO HELLER TRANSITIONS HOME

<https://www.qualitylifecenter.com/community-services/>

(904) 206-4120

941510 Old Nassauville Road
Fernandina Beach, FL, 32034

Services: Preventative alternative to in-patient hospitalization on a Crisis Stabilization Unit. Services are provided 24 hours a day in an inviting home-like setting. The services are easily accessible and serve a maximum of 5 guests.

These services also provide a transition from in-patient services back to the community. Respite services are also available to guests who are displaced from or failing in their current residential setting due to behavioral health issues. This program is for adults age 18 and over with a primary mental health diagnosis. Services are structured by Group Home Manager with help from funding through a contract with the state of Florida

YOUR FIRST STEP

(866) 335-7377

24-hour helpline today: (866) 612-3806

Services: Help in finding a drug and alcohol addiction treatment center
Your First Step was founded by a group of recovering addicts dedicated to giving others the opportunity for treatment. We connect others with the services they need to help them in their struggle against substance abuse whether that be a detox center, an inpatient or outpatient treatment program, mental health services or just an empathetic ear.

Find Rehab by Zip Code: <https://yourfirststep.org/find-local-treatment-centers/>

SECTION 9: HEALTH EDUCATION

CONVIVA

<https://www.convivacarecenters.com/>

Conviva Fernandina

1450 Sadler Road
Fernandina Beach, FL 32034
(904) 430-0176

Conviva Callahan

449621 US Highway 301 Suite 110
Callahan, FL 32011
(904) 507-2692

Conviva Yulee

463646 SR200 Suite 12
Yulee, FL 32097
(904) 775-3601

Conviva Hilliard

551856 US 1 Suite 108
Hilliard, FL 32046
(904) 637-7564

Services: CONVIVA often offers free healthy lifestyle presentations to the community, as well as healthy recipes and exercise activities such as group walking, Zumba Gold or Silver Sneakers. Check the monthly calendar for up-to-date classes and events.

HANDS4HEARTS

Services: Provides free training on Hands Only CPR and AED use. Works with other organizations to support adding AED's in the community including Public Access Defibrillators in key locations.

To sign up for Free Hands Only CPR/AED classes contact Jim Bollenbacher at jimbollenbacher@gmail.com

FL DEPARTMENT OF HEALTH- NASSAU COUNTY

<https://nassau.floridahealth.gov>

1620 Nectarine Street
Fernandina Beach, FL 32034
(904) 875-6100

For presentations, and or to discuss collaborative efforts please ask to speak with Community Health Promotion Director or Community Engagement Liaison

We welcome the opportunity to develop collaborative efforts that help prevent diseases and injury, improve health, eliminate health outcome disparities and improve the quality of life of all Nassau County residents

NORTHEAST FLORIDA AREA HEALTH EDUCATION CENTER (AHEC)

<http://www.northfloridaahec.org>

4811 Beach Blvd, Suite 200
Jacksonville, FL 32207
(904) 482-0189

Eligibility: Serves multiple counties, including Nassau County. Many programs are currently available in-person, as online live webinars, and live telephone programs.

About: AHEC exists to create academic and community partnerships that results in the provision of services for the improvement of health in underserved communities, and to enhance access to quality health care, particularly primary and preventive care. AHEC also offers opportunities for Volunteers and contract work. In person training is required to become a certified program facilitator.

Services: Services to the community include: tobacco free Florida smoking cessation program; senior programs focused on arthritis, diabetes, healthy eating, and other topics; and other special topics.

For Class Calendar: <http://www.northfloridaahec.org/events/>

For Flyers and current announcements: <http://www.northfloridaahec.org/flyers-referral-forms/>

TOBACCO FREE NASSAU

<https://www.tobaccofreenassau.com/>

Nassau County Department of Health
1620 Nectarine St.
Fernandina Beach, FL 32034
(904) 875-6100

Mission: Tobacco Free Nassau's mission is to mobilize community partners to establish long-lasting system and policy changes that promote tobacco-free social norms.

Tobacco Free Nassau's goals are to: prevent use of tobacco products among youth; encourage and support tobacco cessation; eliminate exposure to second hand smoke exposure; and decrease the number of deaths related to tobacco use.

Tobacco Free Nassau is an action-oriented partnership that generally meets on a bi-monthly basis. Meetings are open to the public.

YMCA HEALTHY LIVING

[https://fcymca.org/programs/healthy-living/
myhealth@fcymca.org](https://fcymca.org/programs/healthy-living/myhealth@fcymca.org)

The Y believes health and fitness are vital components of individual well-being. That's why Y programs are designed to meet the needs of every individual, no matter their

age or skill level. Visit the website to learn about all of the programs focused on healthy living.

Financial Assistance is available

McArthur Family YMCA

1915 Citrona Drive
Fernandina Beach, FL 32034
(904)261-1080

YMCA at Wildlight

251 Breezeway St. Suite 120
Yulee, FL 32097
(904) 849-9622

SECTION 10: HOSPICE

COMMUNITY HOSPICE & PALLIATIVE CARE

<http://www.communityhospice.com>

Jane & Bill Warner Center for Caring (Baptist Medical Center Nassau Campus)
1348 South 18th Street, Medical Office Building B
Fernandina Beach, FL 32034
(866) 253-6681

Services: Provides specialized end-of-life care for adults and children, and support services for family members. Services provided at home, long-term care facilities, hospitals, and 4 inpatient facilities (located in Jacksonville). Other services include pain management; provides medication, supplies, and equipment; family support; assistance with personal care needs; emotional and spiritual support; arrange for short-term inpatient care; bereavement counseling.

VITAS INNOVATIVE HOSPICE CARE

www.vitas.com

Fernandina Beach VITAS Hospice Office
960194 Gateway Blvd. Suite 102
Fernandina Beach, FL 32034
(855) 710-8624

Eligibility: *VITAS admits and cares for all hospice-appropriate patients referred to us, regardless of their ability to pay.*

Services: VITAS provides care for patients with a wide range of life-limiting illnesses and support for their family. Care is provided in patients' homes, nursing homes, assisted living facilities, and hospitals. VITAS services include pain management consisting of medications, medical supplies, and equipment. We also provide 24/7/365 access to Telecare (on call staff to coordinate needs after hours). VITAS coordinates inpatient and respite care, provides personal care assistance, and emotional and spiritual support for patients and family members which also includes bereavement counseling.

SECTION 11: HOUSING ASSISTANCE

We are committed to publish the most recent information available but cannot neither guarantee nor make any representation as to its accuracy or completeness. Some resources may be temporary, have a waiting list or are fund restricted.

Helpful Websites:

[Find Low Income Housing in the US | PublicHousing.com](https://www.publichousing.com/)
<https://www.publichousing.com/>
[www.affordableHousing.com](http://www.affordablehousing.com)
www.affordablehousingonline.com

BARNABAS CENTER

<http://www.barnabasnassau.org>
info@barnabasnassau.org

Main Office

1303 Jasmine Street, Suite 101
Fernandina Beach, FL 32034
(904) 261-7000

Callahan Office

449644 US301
Callahan, FL 32011

Barnabas offers short-term aid for rent, mortgage & utilities payment assistance
Call to schedule an appointment. You will need these documents to be considered for assistance:
proof of Nassau County residency; picture ID; current rental/lease agreement; and final notice from utility company.

COALITION FOR THE HOMELESS OF NASSAU COUNTY & DAY DROP-IN CENTER

www.chnassau.com
<https://www.facebook.com/chnassau>
chnassau@gmail.com

(904)849-5331

Operated at:

1005 South 14th Street, Fernandina Beach, FL 32034

(Fernandina Beach Church of Christ building)

Mailing Address: P.O. Box 16123, Fernandina Beach, FL 32035

The **Day Drop-In Center** is It is open Monday-Friday, 9-11 am at this location.

Services: Safe, compassionate and supportive environment in which people who are experiencing homelessness or who are at risk of homelessness are welcome and able to access appropriate facilities, services, and resources.

Day Drop-in Center services include:

- Respite from the heat/cold*

- Access to snacks and water
- Access to toilet facilities, hot showers and laundry facilities
- An address/phone number and place to receive mail and store important documents securely
- Referrals to local service provider

***Cold Night Shelter**

The Coalition partners with the City of Fernandina Beach to offer a place to stay when temperatures drop below 42 degrees, offering respite from the cold. The Cold Night Shelter is located at the MLK Rec Center, 1200 Elm Street, Fernandina Beach FL 32034.

FAMILIES IN TRANSITION (FIT) PROGRAM

<https://www.nassau.k12.fl.us/cms/lib/FL02213748/Centricity/Domain/53/FIT%20Information-%20p.1.pdf>

86207 Felmor Rd
Yulee, FL 32097
(904) 277-9021

The Families in Transition Program provides a clothing closet, transportation assistance, school supplies and fees. Public school students who have lost housing and now live in a shelter, motel, vehicle, campground, or temporary trailer; on the street; doubled-up with family or friends; or in another type of temporary or inadequate housing because of loss of housing are eligible.

FERNANDINA BEACH HOUSING AUTHORITY

<https://www.fbfl.us/495/Housing-Authority>

<https://www.fernandinabeachha.org/>

info@fbha.com

1300 Hickory Street
Fernandina Beach, FL 32034
(904) 261-5051

<https://fbha.housingmanager.com/>

Eligibility: Adults 18+, all disabilities, individuals, families, low-income. Must pass background screening and credit check.

Services: Provides 2 programs, Public Housing and Section 8.

Public Housing-1-4 bedroom units, based on family size; income-based (30% of income goes toward rent). Credit check and background screening required.

Section 8-House choice voucher allows choice of housing in Nassau County. Individual/family does not have to be a Nassau County resident and is open to any family size.

HABITAT FOR HUMANITY
nassauhabitatforhumanity.org
(904) 277-0600

516 South 10th Street Suite 115
Fernandina Beach, FL 32034

Eligibility: Individual/family must have lived/worked in Nassau County at least 1 year; currently live in unsafe, overcrowded, inadequate, or subsidized housing; currently live in home costing more than 50% of income; and earn income falling within HFH's guidelines.

Services: Helps families purchase their own home. Provides adequate housing for Nassau County residents who meet specific housing and income guidelines. Applicants need to be able to pay for their home (i.e. down payment, mortgage payments, participate in building house).

JO HELLER TRANSITIONS HOME

<https://www.qualitylifecenter.com/community-services/>

941510 Old Nassauville Rd.
Fernandina Beach, FL 32034
(904) 206-4120

Services: The Jo Heller Transitions Home provides services to the community as a preventative alternative to in-patient hospitalization on a Crisis Stabilization Unit. Services are provided 24 hours a day in an inviting home-like setting. The services are easily accessible and serve a maximum of 5 guests.

These services also provide a transition from in-patient services back to the community. Respite services are also available to guests who are displaced from or failing in their current residential setting due to behavioral health issues. This program is for adults age 18 and over with a primary mental health diagnosis. Services are structured by our Group Home Manager with help from funding through a contract with the state of Florida.

CIL JACKSONVILLE

<https://www.ciljacksonville.org/>

2709 Art Museum Drive
Jacksonville, FL 32207
(904) 399-8484 (Voice/TTY)

Services: Provides services to individuals with disabilities who express the desire to live in non-institutionalized community-based settings. CIL Jacksonville empowers independence for people with disabilities through its programs and services. Each person with a disability receives individualized, self-directed services to achieve their unique independent living goals.

NORTHEAST FLORIDA COMMUNITY ACTION AGENCY

<https://nfcaa.net/>
cwraysor@nfcaa.org

1303 Jasmine Street, Suite 100
Fernandina Beach, Florida 32034
(904) 261-0801

Eligibility: Must be “low-income” as specified by the federal government’s Poverty Guidelines. State Housing Initiatives Partnership-house must qualify as substandard, low-income, single family home and must be occupied by homeowner.

Services: Provides home repairs that can reduce utility bills, lower energy consumption, and correct structural issues. Repairs comply with local building code standards. Programs include Weatherization (repairs to decrease gas/electric bills), Community Development Block Grant (correct issues that can threaten health, safety, and security of homeowner), State Housing Initiatives Partnership (assistance to repair homes), and Home Ownership (financial education and career development to enhance a person’s ability to own a home). Also, provides emergency assistance with utilities.

SALVATION ARMY HOPE HOUSE

410 South 9th Street
Fernandina Beach, FL 32034
(904) 321-0435

Hours of Operation:

Monday-Friday: 10:00 AM - 12:00 PM and 1:00 PM - 5:00 PM

Saturday: Closed

Sunday: Closed

Services: Assistance with back rent, rapid-rehousing, FPL bills, gas, and emergency travel expenses

LIST OF LOW INCOME-BASED HOUSING AND APARTMENTS

AGENCY	PHONE	TYPE OR ELIGIBILITY	HOW TO APPLY Online or at the facility	Website and email contact	ADDRESS	CITY
Buccaneer Villas Apartments	(904) 277-0000	48/48 units subsidized	Online		1100 Lime St	Fernandina Beach, FL
Canterbury of Hilliard	(904) 845-4496	36/36 units subsidized	Online	Canterbury@hallmark.com	37119 Canterbury Dr	Hilliard,FL
Countryside Apartments	(904) 277-2103	38/39 units subsidized			1105 S 13th Street	Fernandina Beach, FL
Eastwood Oak Apartments	904-845-2922				37149 Cody Circle	Hilliard,FL
Enclave Apartments	(855) 458-5534				95150 Woodbridge Pkwy	Fernandina Beach, FL
Fernandina Beach Housing Authority	904-261-5051 Ext. 102	Section 8 vouchers for public housing	Must come in by appt only	KMThompson@FBHA.com	1300 Hickory Street	Fernandina Beach, FL
Green Acres Apartments	(904) 225-0168				850746 US-17	Yulee,FL
Heritage Villas of Callahan	(904) 879-3270	35/35 units subsidized Vouchers	Must apply in personal		45084 Ewing Park Rd	Callahan,FL
Marsh Cove & Somerset	904-261-0791	Affordable /no Subsidy	https://www.marshcoveandsomerset.com/check_availability/	https://www.marshcoveandsomerset.com/	123 W. Hirth Road	Yulee, FL -Amelia Island
Murray Hill Apartments	(904) 261-2937		Must apply in person	murrayhill@royalamerican.com	1655 Lime St # 18A	Fernandina Beach , FL
Pepper Tree Village	904-261-6600	Ages 55+ and/or disabled 61/61subsidized			1200 S. 15th Avenue	Fernandina Beach, FL
Pine Terrace	9048791488	Accepts Section 8 vouchers	Come in	sfrancis@hallmark.com	2127 Brown Street	Callahan,FL
Pine Tree Apartments	(904) 845-3873	USDA Section 515 HUD	Come in		37010 Pine Tree Dr	Hilliard,FL
Post Oak Apartments	(904) 277-7817	41/41 units various subsidize	Must come in	post oakfl@hallmark.com	996 Citrona Drive	Fernandina Beach, FL
Sandridge Apartments	(904) 277-8722	62 years and/or disable •Low-Income Housing Tax Credit (LIHTC) •Section 521 USDA Rental Assist.			2021 Jasmine Street	Fernandina Beach, Florida
Yulee Villas Apartments	(904) 225-5810	Low income of all ages		https://affordablehousingonline.com/housing-	850766 US 17	Fernandina Beach, FL

SECTION 12: LEGAL

FLORIDA COUNCIL AGAINST SEXUAL VIOLENCE (FCASV)

(850) 297-2000 ext.143

legal@fcasv.org. Please expect a response within 2 business days

Monday-Friday, 8:30am-4:30pm.

Services: If you are the victim of a sexual assault, FCASV may be able to help you with your legal needs: Victim Compensation, Employment, Parental rights, Victims' Rights During the Criminal Case, Injunction (Restraining Orders)

Eligibility

Adults and children age 11 and older

Immigrants, refugees, and undocumented victims regardless of legal status, persons of all sexual orientations and gender identities, including LGBTQ women, men and non-binary

FLORIDA SENIOR LEGAL HELPLINE

<https://law.elderaffairs.org/legal-services/>

Para Español:

<https://law.elderaffairs.org/legal-services/florida-senior-legal-helpline>

(888)895-7873

The Florida Elder Law/Senior Legal Helpline provides free legal advice and brief services by telephone appointment to eligible Florida residents age 60 and older, for civil (not criminal) legal problems. The Senior Legal Helpline – 1-888-895-7873 – also makes referrals to state and local regulatory agencies and, when it is determined that court representation is necessary, helps seniors find legal providers in their communities.

Screening service is available between 9:00 a.m. – 4:30 p.m., Monday through Friday (excluding holidays). Telephone appointments are scheduled with English and Spanish-speaking advocates. Helpline advocates use a translation service for hard-of-hearing clients and those who speak languages other than English or Spanish.

Eligible callers are scheduled for a free telephone consultation with an attorney or paralegal who will call them on the day of their appointment. Most callers will receive answers to their legal questions during their initial telephone appointment. Clients may also qualify for referrals to providers who offer free legal services in the clients' local communities.

Florida Elder Law offers online resource for Florida older adults, their advocates, and caregivers: <https://law.elderaffairs.org/legal-services/>

GUARDIAN AD LITEM

<https://guardianadlitem.org/>

Fourth Judicial Circuit

214 N. Hogan Street
Sixth Floor, Suite 6004
Jacksonville, Florida 32202
(904) 255-8440

Services: Provides legal help for abused and neglected children by working with volunteers and pro bono attorneys.

JACKSONVILLE AREA LEGAL AID (JALA)

<https://www.jaxlegalaid.org/>

126 W. Adams St.
Jacksonville, FL 32202
(904) 356-8371

Jacksonville Area Legal Aid is a nonprofit law firm focused on delivering economic, social, and housing justice to low-income and at-risk individuals and families.

Services: JALA offers civil legal services in many areas of the law. For a list of the service areas, visit <https://www.jaxlegalaid.org/get-help/service-areas>. The service areas include consumer law (foreclosure, credit reporting, small claims, etc.), elder law, family law, housing, immigration, veterans, and other areas.

THREE RIVERS LEGAL SERVICES

<https://www.trls.org>

960185 Gateway Blvd., Suite 104,
Fernandina Beach, FL 32034
(352) 415-3849

Services: Domestic Violence/Family Law, Housing/Landlord Tenant, Money and Debt, Elder Law/Life Planning, Veterans Issues, Education/ Issue with child's school, Hurricane/Natural Disaster Assistance, Home Ownership/Probate, Foreclosure Defense, Expungement/Record Sealing, Public Benefits

Eligibility: Three Rivers Legal Services helps families with low incomes, but services and eligibility may vary depending on the requirements of our different funding sources. Services are provided free to eligible persons. In most cases, eligibility is based on household income (125%-200% FPL) size, assets and case type. Case types are limited by priorities set by Three Rivers' Board of Directors. Because their funding sources change, it is best to call and speak with the intake specialists to see if you qualify for help.

SECTION 13: MEDICAL SERVICES: URGENT, PRIMARY CARE, WOMEN & CHILDREN

Web-based prescription assistance information can be found at section 23

BAPTIST MEDICAL CENTER-NASSAU

<https://www.baptistjax.com/locations/baptist-medical-center-nassau>

1250 South 18th Street
Fernandina Beach, Florida 32034
(904) 321-3500

Services:

Baptist Nassau ER

Located at our Baptist Medical Center Nassau campus in Fernandina Beach on Amelia Island.
24-hour emergency care

For wait time : <https://www.baptistjax.com/immediate-care/er/baptist-nassau-er>

Inpatient and outpatient services

Part of the Baptist Health System-provides a variety of inpatient and outpatient services such as diagnostics, breast health, cardiopulmonary/sleep lab, clinical lab, maternity care (children who require inpatient pediatric are referred to Wolfson Children's Hospital), hospitalist program (works with local primary care physicians), surgery, and rehabilitation.

Financial Assistance for Hospital Services: Baptist Health offers several options, such as financial assistance or discounted care, help in applying for government programs, payment plans, and referrals to medical care programs. The following links will help you get started (available in English and Spanish):

English –

https://res.cloudinary.com/baptisthealth/image/upload/v1653004809/PDF/BaptistJax/Financial_Assistance_Application/financial-assistance-application_ENG.pdf

Spanish –

https://res.cloudinary.com/baptisthealth/image/upload/v1653004809/PDF/BaptistJax/Financial_Assistance_Application/financial-assistance-application_SPU.pdf

BARNABAS CENTER

<http://www.barnabasnassau.org>

info@barnabasnassau.org

Se habla Español

1303 Jasmine Street, Suite 101
Fernandina Beach, FL 32034
(904) 261-7000

Callahan Satellite Office
449644 US 301
Callahan, FL 32011

Jasmine St. Hours: Monday - Thursday 8 am - 5 pm; Friday 8 am - 2 pm
Callahan Hours: Tuesday & Thursday 8 am - 4 pm. Hours by appointment.

Eligibility: Nassau Co. resident, complete financial review. Call for more information

Services: Provides primary medical services to adults such as, hypertension, wound care, unstable diabetes, and infection treatment (i.e. ear infections, bronchitis, flu). Does not include assistance with controlled substances.

FLORIDA DEPARTMENT OF HEALTH – NASSAU COUNTY

<https://nassau.floridahealth.gov/>

Clinic Locations:

Callahan:

45377 Mickler Street
Callahan, FL 32011
(904) 320-6010

Fernandina Beach:

1620 Nectarine Street
Fernandina Beach, FL 32034
(904) 875-6100

Yulee:

86014 Pages Dairy Rd.
Yulee, FL 32097
(904) 875-6111

Medical Services:

Hours 8:00 a.m.-5:00 p.m

Call for days open at each clinic.

- Family Planning (Birth control alternatives)
- Medical Care for income eligible persons with qualifying chronic diseases
- Insulin & Epilepsy Medication Programs
- Immunizations- Children and Adults (limited)
- Breast & Cervical Cancer Screening
- School Health Nursing Services
- Tuberculosis Testing & Treatment
- *HIV Testing, Counseling, and Treatment Referral for those with HIV
- PrEP program for prevention of HIV
- Sexually Transmitted Infection (STD/STI) Prevention, Education, Testing & Treatment Referral Programs for Specialty Physicians (904) 875-6100 (CMIP and HCRA programs)
- Financial help to eligible Nassau County population meeting residency and Income guidelines

***HIV & STD**

(904) 875-6110 or (904)57-9132

Services:

Walk in Testing, Screening/Counseling & Referral for Care:

No charge for treatment of STD contacts; there is a screening charge based on a sliding fee scale but no one is denied services based on inability to pay. HIV testing and counseling - a

charge for anonymous test and sliding fee scale for confidential test. Will not deny service based on inability to pay. Limited case management available; however, individuals can be referred to Jacksonville clinics for care.

Vital Statistics: provides birth and death certificates

Fernandina Beach:
1620 Nectarine Street
Fernandina Beach, FL 32034
(904) 875-6100

Healthy Start:

Eligibility –Healthy Start clients must reside in Nassau County. They also must be pregnant, have a child under 3, or have been pregnant within last 2 years.

Services can be provided in home, at any Health Department site, or any location in Nassau County.

Educational and supportive program that serves pregnant women and families with children under 3. Services include parenting education, childbirth classes, breastfeeding support, psychosocial counseling (individual, couple, and family), smoking cessation, inter-conceptional (women’s health) services, developmental screenings and case management. Group services are formed as needed and include childbirth classes, a breastfeeding support group, parenting group, grief and loss, teen parents.

Injury Prevention Program-provides car seat education and guidance with installation from certified car seat technicians. Car seats are available at a reduced cost for expectant mothers and children on Medicaid. Bike helmets for youth are also available.

WOLFSON CHILDREN'S HOSPITAL (BAPTIST HEALTH)

www.wolfsonchildrens.com

Se habla Español

800 Prudential Drive
Jacksonville, FL 32207
(904) 202-8000

Wolfson Children’s provides access to the best pediatric resources available. They work as one team with world renowned partners to provide care for everything from common childhood injuries and illnesses to complex medical conditions.

Advocating for children is the most important part of Wolfson Children’s mission. We are committed to reducing ER visits and keeping children out of the hospital through a range of community programs. The Players Center for Child Health reaches beyond the walls of the hospital to promote safe and healthy childhoods for all children in the region. Call (904) 202-9355 for more information.

Services and Programs: <https://www.wolfsonchildrens.com/services/services-directory>

904HEALTH

<https://www.904health.org>
info@904Health.org

96040 Lofton Square Ct
Yulee FL 32097
904-243-9040

Services: Primary Care, Hepatitis C Diagnosis and Treatment, HIV Diagnosis, Test and Treat, PrEP and PEP (before and after exposure care)

FERNANDINA BEACH FIRE DEPARTMENT STATIONS

Both stations provide free blood pressure checks

- Station 1: 225 S 14th St, Fernandina Beach, FL 32034
- Station 2: 2800 John A Robas Road, Fernandina Beach, FL 32034

SECTION 14: MEDICAL EQUIPMENT

CIL JACKSONVILLE

<https://www.ciljacksonville.org/>

2709 Art Museum Drive
Jacksonville, FL 32207
(904) 399-8484 (Voice/TTY)

Eligibility: Must have a disability (permanent or temporary) and a doctor's prescription.

Services: BROOKS Temporary Loan Closet (TLC) loans durable medical equipment for 6 months to individuals with permanent or temporary disabilities. Provides electric wheelchairs, shower chairs, canes, walkers, and more, for free.

NASSAU COUNTY COUNCIL ON AGING

<https://www.nassaucountycouncilonaging.org/>

Janice Ancrum Senior Life Center

(904) 261-0701 ext.1018
1901 Island Walkway
Fernandina Beach, FL 32034

LOW COST USED EQUIPMENT LOCATION LIST

BARNABAS NEW TO YOU RESALE STORES

930 South 14th Street
Fernandina Beach, FL 32034
(904) 321-2334
Hours: Monday – Saturday, 9 am - 6 pm

463146 SR-200
Yulee, FL 32097
(904) 310-7106
Hours: Tuesday - Saturday, 9 am - 5 pm

GOODWILL THRIFT AND CONSIGNMENT STORE

474282 E SR 200 – In front of Lowels
Fernandina Beach, FL 32034
(904) 456-9091
Monday - Saturday: 9 am - 7 pm; Sunday: 10 am - 6 pm

NASSAU HUMANE SOCIETY SECOND CHANCE

<https://nassauhumane.org/second-chance-the-closet>

(904) 321-0022

Eight Flags Shopping Center
1116 and 1002 S. 14th St.
Fernandina Beach, FL 32034

Hours: Monday - Saturday 9:30 am - 5 pm

THE PURPLE DOVE RESALE CENTER (BENEFITING MICAH'S PLACE)

<http://www.micahsplace.org/purple-dove-resale/>

Purple Dove Resale Store – Fernandina
474311 East SR 200
Fernandina Beach, Florida 32034
(904) 261-5227

Purple Dove Resale Store - Callahan
450061 SR 200
Callahan, FL 32011
(904) 879- 6270

Hours: Tuesday - Friday 10 am - 5 pm; Saturday 10 am - 2 pm

SECTION 15: MEDICAL / HEALTH INSURANCE

SERVING HEALTH INSURANCE NEEDS OF ELDERLY (S.H.I.N.E.)

www.floridashine.org

(800) 96-ELDER or (800) 963-5337

Email: information@elderaffairs.org

Services: Florida's insurance assistance program for elderly individuals. Provides insurance counseling and educational materials to elders, caregivers, and family members. Assists individuals in receiving health insurance coverage.

ElderSource is the local counseling center for SHINE.

AFFORDABLE CARE ACT (ACA) NAVIGATORS

<https://hpcnef.org/>

(904) 448-4300

Services: HEALTH PLANNING COUNCIL OF NORTHEAST FLORIDA offers Free assistance with navigating the marketplace to get health insurance. For help with the Affordable Care Act (ACA), call (866) 295-5955.

MEDICARE

www.medicare.gov

Phone: (800) MEDICARE or (800) 633-4227

Eligibility: Determined by a series of questions that can be found online or by calling the listed number. NOTE: Social security information is required; however, if you do not have a social security number due to various reasons (lost card, citizenship, etc.), call the Social Security office at 1-800-772-1213 for Medicare enrollment and eligibility.

Services: Health insurance for individuals age 65+, under age 65 with certain disabilities, and any age with End Stage Renal Disease (ESRD). Medicare offers various plans and options.

MEDICAID

www.medicaid.gov

(877) 267-2323

(800) 877-8339 (TTY)

Medicaid eligibility in Florida – <https://www.benefits.gov/benefit/1625>

To be eligible for Florida Medicaid, you must be a resident of the state of Florida, a U.S. national, citizen, permanent resident, or legal alien, in need of health care/insurance assistance, whose financial situation would be characterized as low income or very low income. That is based on an annual household income limit that varies according to household size. You must also be one of the following:

- Pregnant, or
- Be responsible for a child 18 years of age or younger, or
- Blind, or
- Have a disability or a family member in your household with a disability, or
- Be 65 years of age or older.

To manage or create an account to enroll:

Fastest way: <https://members.flmedicaidmanagedcare.com/login?langCd=en>

Or seek help at:

Partner Name	Customers Served	Address	Zip Code	City	Telephone
America's Youth, Inc.	General Public	907 S 11th Street	32034	Fernandina Beach	904-624-5383
Barnabas	Current/New Client Population	1303 Jasmine Street Suite 101	32034	Fernandina Beach	904-261-7000
The Salvation Army Ne Florida - Nassau County	General Public	410 S. 9 Street	32034	Fernandina Beach	904-321-0435

SECTION 16: PERSONAL AND HOME GOODS

BARNABAS CENTER

www.barnabasnassau.org

Se habla Español

info@barnabasnassau.org

Main Office

1303 Jasmine St. Suite 101
Fernandina Beach, FL 32034
(904) 261-7000 Se habla Español x128

Callahan Satellite Office

449644 US-301
Callahan, FL 32011

Eligibility: Must have an appointment, show proof of Nassau County residency, proof of income, and confirm changes in situation that require assistance.

Services: Referral (vouchers) to “New to You” Resale Store for qualified clients for clothing, furnishings and appliances.

WIDE RANGE OF GENTLY USED, DONATED ITEMS AT REDUCED PRICES.

BARNABAS NEW TO YOU RESALE STORES

www.barnabasnewtoyouresale.org

Fernandina Beach:
930 South 14th Street
Fernandina Beach, FL 32034
(904) 321-2334
Hours: Monday – Saturday, 9 am - 6 pm

Yulee:
463146 SR-200
Yulee, FL 32097
(904) 310-7106
Hours: Tuesday - Saturday, 9 am - 5 p

GOODWILL

Thrift and Consignment Store
474282 E SR 200
Fernandina Beach, FL 32034
(904) 456-9091
Monday - Saturday: 9 am - 7 pm; Sunday: 10 am - 6 pm

Retail Store for personal items and home goods - providing funding for Goodwill to remove barriers to employment through training, education, and career opportunities for the communities we serve.

NASSAU HUMANE SOCIETY SECOND CHANCE & THE CLOSET RESALE SHOP

<https://nassauhumane.org/second-chance-the-closet>

(904) 321-0022

Eight Flags Shopping Center
1116 and 1002 S. 14th St.
Fernandina Beach, FL 32034

Hours: Monday - Saturday 9:30 am - 5 pm

- Second Chance (1116 S. 14th) features gently used items of all kinds that have been graciously donated by the members of our incredible community, including furniture, household items, collectibles, books, and much more.
- The Closet (1002 S. 14th) features donated, gently used clothing for men and women and babies, plus shoes, jewelry, and handbags. Stop in to shop or to bring your donations. All profits benefit the homeless animals at Nassau Humane Society and offer them a Second Chance at life.

THE PURPLE DOVE RESALE CENTER (BENEFITING MICAH'S PLACE)

<http://www.micahsplace.org/purple-dove-resale>

Purple Dove Resale Store – Fernandina
474311 East SR 200
Fernandina Beach, Florida 32034
(904) 261-5227

Purple Dove Resale Store - Callahan
450061 SR 200
Callahan, FL 32011
(904) 879- 6270

Hours: Tuesday - Friday 10 am - 5 pm; Saturday 10 am - 2 pm

Services: Provides resale furniture, household items, ladies' apparel, as well as men's and children's clothing. Items created by survivors of domestic violence are sometimes available on consignment. Micah's Place participants are eligible for free items (referral needed)

FREE CLOTHING AND OTHER ITEMS

SALVATION ARMY HOPE HOUSE

(904) 321-0435

410 S 9th Street
Fernandina Beach, FL 32034-3623

Clothes Closet Hours: Mondays, Wednesdays, Fridays, 10 am - 4 pm (closed 12-1 pm)

Services: Provides free emergency clothing to anyone in need.

CHANDLER'S HOPE CLOTHES CLOSET MOBILE UNIT

chandlershopeclothescloset@gmail.com

Call (904) 583-1900 for upcoming locations

Gently used or new clothe - all sizes for baby up to adult. Other items available

SECTION 17: EMOTIONAL AND SPIRITUAL CARE

NASSAU COUNTY SHERIFF'S OFFICE CHAPLAINS

<https://nassauso.com/programs/chaplains>

bosborne@nassauso.com

904-548-4008

The Nassau Sheriff's Office Chaplains are trained volunteers that respond when situations warrant or upon request

They are available 24 hours a day 365 days a year to provide spiritual guidance (without regard to religious beliefs of the recipient's religious beliefs, faith, practices or preferences).

To add new or to report any information that needs to be updated, please contact the Department of Health at:
(904) 875-6100 or (904)753-1258

SECTION 18: HOTLINES FOR SAFETY AND SUPPORT

CRISIS TEXT LINE FOR ANY TYPE OF CRISIS Para Español escribe AYUDA

TEXT: START to 741-741

Text START to 741-741 from anywhere in the USA, anytime, about any type of crisis. A live, trained Crisis Counselor receives the text and responds quickly. The volunteer crisis counselor will help you navigate your crisis 24 hours a day/7 days a week. It is a free service for anyone via a medium people trust and use: texting

CHILD ABUSE HOTLINE

www.myflfamilies.com

English, Spanish, Creole

Hotline :1-800-962-02873

Services: The Florida Abuse Hotline is the centralized operation responsible for receiving, analyzing, and assigning reports of alleged abuse, neglect, exploitation and other special conditions for **all children AND vulnerable adults** in Florida. The hotline accepts **reports 24 hours a day and 7 days a week**. The hotline also conducts criminal background checks on participants of reports, potential caregivers for children in out-of-home care and for reunification purposes.

FLORIDA COUNCIL AGAINST SEXUAL VIOLENCE(FCASV)

www.fcasv.org

1-850-297-2000

Hours: Monday-Friday 9am-5pm

Services: Support programs. to victims and survivors of sexual violence with

If you live in Nassau County you will be connected to The Women's Center of Jacksonville for services. The agency has an office in Yulee Office for service Helpline/Hotline: (904) 721-7273 If immediate assistance is needed, please call the statewide helpline at 1-888-956-7273 to be connected with local services.

Under Florida law (Fla. Stat. Section 394.4784), minors aged 13 and older can receive certain therapy services without the consent of a parent or guardian

Legal Services : (850) 297-2000 Ext. 143 (more information under Legal Section)

MICAH'S PLACE

<https://www.micahsplace.org/>

Hotline/Textline: 1- 904-225-9979

Services: Domestic Violence support/advocacy. When you call/text an advocate will help you evaluate the degree of danger that exists in the relationship and help you prepare a safety plan to address your immediate need.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Se habla español

Hotline: 1-800-799-7233

All calls are confidential

Services: Callers can expect intervention information and referral services in over 170 languages from highly trained, experienced advocates receiving calls 24 hours/7days a week. Provides lifesaving tools and immediate support free of cost. They enable victims to find safety and live lives free of abuse.

NATIONAL SUICIDE PREVENTION LIFELINE

www.988lifeline.org

Dial 988 from any phone OR 1-899-273-8255

Se habla español

Services: The lifeline is available 24 hours/7days a week. It is toll-free, k confidential suicide prevention hotline bailable to anyone in suicidal crisis or emotional distress. There are specific counselors available for LGBTQIA+ community and for veterans.

SEXUAL ASSAULT/RAPE HOTLINE

www.rainn.org/resources

Se habla espanol

1-800-656-4673

Services: RAINN (Rape, Abuse and Incest National Network) is the nation's largest anti-sexual violence organization. RAINN created and operates the National Sexual Assault Hotline. In partnership with local sexual assault services providers across the country.

STARTING POINT BEHAVIORAL HEALTHCARE

www.spbh.org

!-904-206-1756

Services: Through 24 hour/7days a week crisis intervention services to promote emotional wellness through psychiatric, mental health, and substance use disorder treatment services combined with community education and awareness.

STARTING POINT BEHAVIORAL HEALTH MOBILE RESPONSE TEAM

904-580-0529

The Mobile Response Team (MRT), in partnership with local law enforcement and county schools, provides on-demand crisis intervention services to stabilize Nassau County residents who are experiencing a behavioral health emergency. These emergencies can include suicidal thoughts or behaviors, homicidal thoughts or behaviors, extreme behavioral challenges, emergencies related to substance use, and psychotic episodes (like hallucinations, delusional content, paranoia, etc.)

WOMEN'S CENTER OF JACKSONVILLE

<https://thewcj.org/>

24 Hour Rape Crisis Hotline: 904-721-7273

Services: Available to survivors of all genders in Duval, Nassau, and Baker Counties. The WCJ provides full wrap-around care for all survivors of sexual assault through our team of victim advocates and sexual assault nurse examiners who are on call seven days a week, 24 hours a day. The rape recovery team responds quickly and compassionately to survivors of sexual violence whether or not they have chosen to report the crime to police.

SECTION 19: SUPPORT GROUPS

ACKERMAN CANCER CENTER

www.ackermancancercenter.com/events

Se habla español !

904-277-2700

1340 S. 18th Street

Fernandina Beach, FL 32034

Hours: 6am-4:30pm

Please call the social work department at (904) 880-5522 or email

socialwork@ackermancancer.com for detailed information about support programs at Ackerman Cancer Center

Services: In person and virtual support programs are open to all patients, as well as the broader cancer community. Provides information and emotional support to those living with cancer, including patient's families and caregivers. Ask to be transferred to social workers' direct line for specific questions.

BEAM (Bravely Educating and Mentoring) Team. The BEAM Team is a group of cancer survivors who are available to speak to anyone about their cancer journey, whether you have just been diagnosed, are currently undergoing treatment, or have a loved one with cancer.

Support Groups include:

- *Men Helping Men Prostate Cancer Support Group* - virtually or in-person
- *SHINE* – Supporting Her IN Every Way. an interactive breast cancer support group
- *POWER* – Passionate & Outstanding Women Embracing Resiliency encourages women with all types of cancer — from women who are newly diagnosed, to long-term survivors
- *Heading Forward* i- a chapter of National SPOHNC (Support for People with Oral Head and Neck Cancer),
- *Living with Lung Cancer Support Network* is an educational program for those with lung cancer and their caregivers.

CANCARE

<https://www.cancare.org/>

<https://www.cancare.org/habla-espanol>

<https://www.cancare.org/resources>

Phone: 713-575-1775

Monday - Friday: 9:00 AM - 5:00 PM CT

Services: One-on-One and Support Groups to Survivors and Caregivers. Opportunities to give support. Support to 50+ types of cancer. Houston is the home of Can Care but support is provided throughout the country and local resources are offered.

NORTH CENTRAL FLORIDA CANCER CONTROL COLLABORATIVE

Visit the website as resources are updated frequently
<https://cancerresourceguidencf.org/support-groups/>

AL-ANON / ALAT

www.jaxafg.org
1-904-305-0600 Se habla español

Services: Provides support for relatives, friends, and family members of individuals with alcohol and drugs for better understanding of individual.

ALCOHOLICS ANONYMOUS – NE FLORIDA

www.neflaa.org
(904) 399-8535 hotline 24/7 for info on AA meetings and events in NE Florida
neflintergroup@gmail.com

Locations: For a list of meetings across northeast Florida, go to <https://neflaa.org/meetings/>
Services: Provides alcoholism -related resources, and meetings in the area/distance you select

AA GROUPS IN NASSAU COUNTY AND CLOSE GEOGRAPHIC AREA

Location/Group	Address	City
Greater Mt Pleasant Baptist Church	45031 Historical Ln. Callahan	Callahan
Alachua Club	33 N 3rd St, Fernandina Beach	Fernandina Beach
Amelia Room	906 S 7th St., Fernandina Beach	Fernandina Beach
Peters Point Beach	4600 Peters Point Rd, Fernandina Beach	Fernandina Beach
Prince of Peace Lutheran Church	2600 Atlantic Ave, Fernandina Beach	Fernandina Beach
Promised Land Church	416 Alachua St. Fernandina Beach	Fernandina Beach
St. Peters Episcopal Church	801 Atlantic Ave., Fernandina Beach	Fernandina Beach
The Springhill Baptist Church	941017 Old Nassauville Rd, Fernandina Beach	Fernandina Beach
Camden Serenity Club	313 E Central Ave, Kingsland	Kingsland
Southeast Community Church	790 May Creek St, Kingsland	Kingsland
Christ's Church River City Campus	2311 Starratt Rd, River City (Jax)	River City (Jax)
New Vision Congregational Church	96072 Chester Rd, Yulee	Yulee
Old YMCA Enter Thru Chain Link Fence	6 Koen Ln. Yulee	Yulee

NARCOTICS ANONYMOUS

www.firstcoastna.org

1-904-723-5683

Services: If you are an addict or you think you might have a problem with drugs and you need help we suggest that you attend one of our local meetings, call our 24 hour helpline at 904-723-LOVE (5683). If you have a friend, loved one, or family member who is having a problem with drugs we suggest that if at all possible have the person with the problem call us or go to a meeting in their area. You are welcome to attend one of our open meetings, but we ask that you just listen and then get with someone after the meeting.

GRIEF, LOW VISION AND HEARING LOSS, CAREGIVERS AND MENTAL ILLNESS

<https://www.nassaucountycouncilonaging.org/support-groups/>

1-904-261-0701

All groups meet at Council on Aging –
Janice Ancrum Senior Life Center
1901 Island Walk Way
Fernandina Beach, FL 32034

Services: Free support groups all meet at the Janice Ancrum Senior Life Center. Hearing Loss Support Group, Caregiver Support Group, Low Vision Support Group are available. Call if you have questions about other support groups.

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) - NASSAU COUNTY

www.naminassauflorida.org

<https://naminassauflorida.org/support-and-education/support-groups/>

Se habla español

1-904-277-1886

P.O. Box 16712
Fernandina Beach, FL 32034
Email: contact@naminassauflorida.org

Hours: Online and text chats available Monday-Friday 9 am-3pm. All Contacts are confidential

Online: www.Foundation2CrisisChat.org

Text: text NAMI to 741741

Services: Support groups and other resources for those affected/impacted by mental illness. Meetings are held at various location In NE FL and virtually. Check website, call or email for locations, times and general information.

OPERATION NEW HOPE
www.operationnewhope.org
1-904-354-4673

Hours:8:30am-4pm
40 East Stat Street, Suite B
Jacksonville, FL 32202
(Located on the corner of Ocean and State Streets)

Services: Online program available. Operation New Hope provides support, life and job skills training for people with a history of involvement with the criminal justice system, and places them in employment that offers a sustainable quality of life. They offer support through education for reentry after release from prison for those without history of sexual or violent crimes. The free support is begun before release with a case manager for 1 year and a job coach for 3 months. Financial assistance is available during the reentry process.

THE WOMEN'S CENTER OF JACKSONVILLE

<https://thewcj.org/>
[https://www.facebook.com/TheWCJ/
info@theWCJ.org](https://www.facebook.com/TheWCJ/info@theWCJ.org)

WCJ – Nassau County
Family Support Services, Yulee
Phone: 904.716.5390
96016 Lofton Square Ct
Yulee, FL 32097

Services: Groups help individuals come together to gain a deeper understanding about themselves as they connect with each other in a supportive environment. Support groups may include: survivors (or co-survivors) of sexual assault; LGBTQ+ support; women in active treatment for breast cancer; and other areas around depression, anxiety, stress and building resiliency.

<https://thewcj.org/counseling-support/support-groups/>

Please check regularly as groups change and new ones are added The WCJ offers a variety of support groups (virtual and in person) that are guided by a counselor or an advocate. These sessions are free and designed to help those struggling with related issues.

24-Hour Rape Crisis Hotline: 904.722.7273 The WCJ is a nonprofit Jacksonville-based organization offering advocacy, mental health counseling, support and education and provides rape recovery services to all survivors. It is the only certified rape crisis center in Duval, Nassau and Baker Counties

WCJ also offers community education, information and referral assistance, rape prevention programs, and supports those living with breast cancer.

SECTION 20: TRANSPORTATION

SAFE MOBILITY FOR LIFE (SMFL) PROGRAM

<https://findarideflorida.com/>

NASSAU TRANSIT

<https://nassautransit.org/>

Nassau County Council on Aging will be transitioning NASSAU TRANSIT Management to Jacksonville Transit Authority (JTA).

Visit us again in the Fall for updates or visit their website

To add new or to report any information that needs to be updated, please contact the Department of Health at:
(904) 875-6100 or (904)753-1258

SECTION 21: VETERANS

A veteran at any time can I call: 1-844-MyFLVet

NASSAU COUNTY VETERANS' SERVICES

<https://www.nassauclerk.com/veterans-service/>

Nassau County Courthouse

Located in: Robert M. Foster Justice Center

Address: 76347 Veterans Way # 4200, Yulee, FL 32097

Phone: (904) 548-4670

(800) 958-3496

VSO@nassauclerk.com

Services: Free benefit claims counseling and information and referral assistance to veterans, their dependents, and survivors. Assistance include:

- Understanding of entitlement to State and Department of Veterans Affairs (DVA) Veterans' Benefits.
- Completing of benefit claim paperwork
- Filing a notice of disagreement with denied DVA veterans' benefits and further assist you with the appeal process.
- Obtaining a verification of eligibility or verification of benefits for financial assistance programs.
- Health Care eligibility, Home Loan Programs, Government Life Insurance, and the Vocational Rehabilitation Program for veterans with disabilities.

NORTHEAST FLORIDA WOMEN VETERANS, INC.

<https://forwomenvets.org/>

103 Century 21 Drive, Suite 201

Jacksonville, FL 32216

Email: info@forwomenvets.org

(904)802-6033

(904) 862-6039

Services: Operate a resource center to provide support and career services to women who have served on active duty, National Guard or Reserves, and their children, transition into the civilian community. Plan and participate in community events to encourage women veterans to get involved and reintegrate into the community, and advocate for and promote community awareness of their challenges and accomplishments at the local, state and national level ensuring each has a voice: <https://forwomenvets.org/programs/>

Workshops are offered onsite and in partner with community organizations to encourage continuous profession and personal development.

Sign up for their Newsletter at: <https://forwomenvets.org/contact/>

JACKSONVILLE VET CENTER
<https://www.va.gov/jacksonville-fl-vet-center/>
904-399-8351

Main Location

3728 Phillips Highway Suite 31

Jacksonville, FL 32207

Monday-Thursday 8:00 a.m.-5:30 p.m.

Friday 8a.m to 4:30 p.m

Offer confidential help for Veterans, service members, and their families at no cost in a non-medical setting. Our services include counseling for needs such as depression, posttraumatic stress disorder (PTSD), and the psychological effects of military sexual trauma (MST). We can also connect you with more support in VA and your community.

VA CLINICS

JACKSONVILLE VETERANS' CLINIC #1

1536 North Jefferson Street

Jacksonville, FL 32209

Main Number: (904) 475-5800

After Hours: 877-741-3400

VA OUTPATIENT CLINICS

PTSD Program

Main Number: (904) 475-5800 or 877-870-5048

Substance Use Disorder Programs

Main Number: (904) 470-6900 ext:2242

Jacksonville Veterans Administration Clinic #2

3901 University Blvd South

Jacksonville, FL 32216-4312

Main Number: (904) 732-6300 After Hours: 877-741-3400

Jacksonville Mobile Vet Center

3728 Phillips Highway, Suite 31

Jacksonville, FL 32207

Main Number: (904) 399-8351

Jacksonville Southpoint Veterans Administration Outpatient Clinic

6900 Southpoint Drive Northeast

Jacksonville, FL 32216-6185

Main Number: (904) 470-6900 After Hours: 877-741-3400

Veterans Administration St. Marys Outpatient Clinic
2603 Osborne Road Kings Bay Village Suite E
St. Marys, Ga 31558-3843
Main Number: (912) 510-3420 After Hours: 877-741-3400

VETERANS CRISIS LINE 9-8-8
The Fire Watch | Veteran Suicide Prevention
<https://www.thefirewatch.org/>

Services: Build a life-saving network of community members and organizations trained to identify the warning signs of veterans in crisis and to direct those veterans to the help they need. It is modeled after CPR.
<https://www.thefirewatch.org/watch-standers>

SECTION 22: VOLUNTEER AND OTHER CIVIC ENGAGEMENT OPPORTUNITIES

BARNABAS CENTER

<https://barnabasnassau.org/>

1303 Jasmine St
Fernandina Beach, FL 32034
(904) 261-7000

Barnabas is a grassroots organization powered by Nassau County Residents to help our neighbors thrive in Nassau County. We believe every individual has an opportunity to lead a healthy and productive life, thereby strengthening our entire community. We currently serve the needs of our community through food programs, crisis assistance, medical, dental and mental health services, and a resale store

BEACH JUNKI INC

Phone: (904) 624-1981

<https://www.beachjunki.org/>

Beach Junki is a small non-profit founded in Fernandina Beach to educate beach goers about plastic pollution and its effects on sea turtles. We have 3 initiatives that inspires the community to get involved with keeping the beach and safe. Amelia Sea Turtle created from collected marine debris as a way to raise awareness to marine debris. The Beach Toy Borrow Box is a place for beach goers to use

BIG BROTHERS BIG SISTERS OF NORTHEAST FLORIDA – NASSAU COUNTY

<https://www.bbbsnefl.org/>

516 South 10th Street (Peck Center)
Fernandina Beach, FI 32034
(904) 261-9500

Big Brothers Big Sisters of Northeast Florida (BBBSNEFL), is a mentoring organization that creates and supports one-to-one mentoring relationships that ignite the power and promise of youth. Working within the communities of Northeast Florida since 1914, BBBSNEFL has effectively inspired change in the lives of thousands through impactful mentoring programs and meaningful relationships that defend and ignite today's youth to reach their full potential. We currently have active matches in Nassau, Duval, Baker, Clay, and Volusia Counties including a service footprint reaching Putnam, Flagler and Union Counties

Volunteer Application - <https://www.bbbs.org/get-involved/become-a-big>

CATS ANGELS INC.

<https://catsangels.org/>

709 South 8th Street
Fernandina Beach, FL 32034
(904) 321-2207

Cats Angels, Inc. SPCA (Society for the Prevention of Cruelty to Animals) provides for the well-being of animals who are abandoned, injured, subjected to unfair or cruel treatment, or otherwise in need, believing that animals, as living creatures, have value beyond economic measurement, and are entitled to legal, moral and ethical consideration and protection; acts as an advocate on behalf of animals and as an enforcer of their rights;

Cats Angels work's the end the animal overpopulation crisis by providing a community-wide low-cost sterilization, vaccination, and adoption program.

Volunteer Application: <https://catsangels.org/volunteer>

COMMUNITY HOSPICE & PALLIATIVE CARE OF NASSAU COUNTY

<https://www.communityhospice.com/info-for/volunteers>

https://www.communityhospice.com/media/3223/fy24-chpc_fdn-fact-sheet_rebranded-back-1.pdf

(866) 253-6681
1901 Island Walkway
Fernandina Beach, FL 32034

Established in 1979, Community Hospice & Palliative Care is an innovative national leader in palliative and hospice care, as well as providing programs and services to meet the diverse needs of the communities it serves. During its 45-year history, Community Hospice & Palliative Care has served nearly 220,000 adults and children in Baker, Clay, Duval, Nassau and St. Johns counties, and recently expanded its service area to 11 counties in north-central Florida. [Volunteer Application - https://www.volgistics.com/appform/1017126725](https://www.volgistics.com/appform/1017126725)

COMMUNITIES IN SCHOOLS OF NASSAU COUNTY

<https://cinsnassau.org/index.html>

Location: 516 South 10th Street
Fernandina Beach, FL 32034
(904) 321-2000

Since 1993, Communities In Schools Nassau has remained focused on helping kids stay in school, graduate and prepare for a productive life! CIS surrounds students with a community of support by utilizing the power of partnerships and embedding resources in the place where children already spend their days— public schools. Our whole-school services reach over 3,000

students a year, and last year alone over 600 students received prescriptive case management services based on their individual and family needs.

FORT CLINCH STATE PARK

<https://www.floridastateparks.org/get-involved>

2601 Atlantic Avenue
Fernandina Beach, FL 32034
(904) 277-7274

Provide resource-based recreation, while preserving, interpreting and restoring natural and cultural resources.

Volunteer Application <https://volunteers.floridastateparks.org/pages/app:CSK2U8RX3V2Z5M1S>

FRIENDS OF THE LIBRARY

(904)530-6500

<https://nassaureads.com/support-your-library>

Friends of Library groups are citizens who join together to support, improve, and promote Nassau County Public Library. Friends groups raise funds for special library programs or services, advocate for library services, volunteer, sponsor various events, and other activities.

BRYCEVILLE

(904)530-6500, Opt. 5

<https://nassaureads.com/support-your-library/bryceville/>

CALLAHAN

(904) 530-6500

<https://nassaureads.com/support-your-library/callahan/>

FERNANDINA BEACH

904-530-6500

fernandinalibfriends@gmail.com

HILLIARD

(904) 530-6500, Opt. 4

<https://nassaureads.com/support-your-library/hilliard/>

YULEE

(904) 530 – 6500, opt 6

<https://nassaureads.com/support-your-library/yulee/>

GIRL POWER 2 CURE, INC.

<https://www.girlpower2cure.org/contact-us>

1881 S 14th St,
Fernandina Beach, FL 32034
(904) 277-2628

Girl Power 2 Cure is a national non-profit organization dedicated to raising awareness and research funds for Rett Syndrome. Rett Syndrome is the most severe of the Autism Spectrum Disorders. It predominantly affects girls. This devastating neurological disorder robs the girls of speech, purposeful hand movement, the ability to walk and plagues their lives with countless struggles

GUARDIAN AD LITEM PROGRAM – NASSAU

https://uwnefl.galaxydigital.com/agency/detail/?agency_id=88432

Robert M. Foster Justice Center
76347 Veterans Way # 4000, Yulee, FL 32097
(904) 548-4903

Every year more than half a million abused and neglected children are in need of safe, permanent, nurturing homes. That's where CASA steps in. CASA (Court Appointed Special Advocates) was created in 1977 to make sure the abuse and neglect these children originally suffered at home doesn't continue as abuse and neglect at the hands of the system. As trained advocates, CASA volunteers are appointed to advocate on behalf of children who have experienced abuse or neglect. Their best-interest advocacy helps ensure that children are safe, have a permanent home and have the opportunity to thrive.

HABITAT FOR HUMANITY INTERNATIONAL INC

<https://www.habitat.org/>
<https://www.habitat.org/about/faq>

516 South 10th Street #115
Fernandina Beach, FL 32034
(904) 277-0600

Habitat for Humanity partners with people in your community, and all over the world, to help them build or improve a place they can call home. Habitat homeowners help build their own homes alongside volunteers and pay an affordable mortgage. With your support, Habitat homeowners achieve the strength, stability, and independence they need to build a better life for themselves and for their families. Through our 2020 Strategic Plan, Habitat for Humanity will serve more people than ever before through decent and affordable housing.

Volunteer long-term; Volunteer as part of a group; Volunteer as part of a special event and more

KATIE CAPLES FOUNDATION INC

<https://jaxtransplant.org/katie-caples-foundation>

1617 Atlantic Ave
Fernandina Beach,
FL 32034
(904) 491-0811

The Katie Caples Foundation was founded by David and Susan Caples in the fall of 1998 after the death of their daughter Katie. Katie had just turned 17 and as a new driver she had recently made the decision to register as an organ donor. Her ultimate act of generosity saved the lives of 5 individuals (aged 9 to 62) and further enhanced the lives of several others.

KEEP NASSAU BEAUTIFUL, INC.

<https://keepnassaubeautiful.org/>
<https://keepnassaubeautiful.org/join-us/volunteer/>

KNB is an affiliate of Keep America Beautiful

Island Walk Shopping Center Virtual office
1417 Sadler Rd #233 Fernandina Beach, FL 32034
Telephone: (904) 261-0165

Help KBN make every beach, park, playground and public space clean, green, and beautiful for our community. Several programs for individuals and groups to help us with beach , roadway and park cleanup events, recycling efforts, planting projects, and other educational activities.

MEDICAL RESERVE CORPS (MRC), NASSAU COUNTY

<https://www.nassaucountyfilmrc.com/>
904-548-0900

The Medical Reserve Corps (MRC) is a national network of volunteers, organized locally by Nassau County Emergency Management to improve the health and safety of their communities.

MRC provides medical and non-medical support for races and events held throughout the county. This can include first aid tents, hydration stations, and educational opportunities. MRC volunteers include medical and public health professionals, as well as other community members without healthcare backgrounds

MRC units engage these volunteers to strengthen public health, improve emergency response capabilities, and build community resiliency. They prepare for and respond to natural disasters, such as wildfires, hurricanes, and floods, as well as other emergencies affecting public health, such as disease outbreaks.

MICAH'S PLACE INC.

<https://www.micahsplace.org/>
<https://www.vitas.com/volunteer>

474311 E State Rd 200
Fernandina Beach, FL 32034
(904) 225-9979

Our mission is to provide safety and support for individuals who have experienced domestic violence, and to raise awareness regarding its cause, prevalence, and impact.

SPECIAL OLYMPICS FLORIDA INC

(352) 243-9536

<https://www.specialolympicsflorida.org/>

The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.

STORY & SONG CENTER FOR ARTS & CULTURE

<https://storyandsongarts.org>

1430 Park Avenue
Fernandina Beach, FL 32034
(904) 601-2118

Story & Song's mission is to be a gathering place for the community, offering programs that enrich our lives, books that broaden our world, and delicious food that connects us. Our customers and patrons join us in celebrating the literary, culinary, visual and performing arts that bridge our common humanity.

TAKE STOCK IN CHILDREN OF NASSAU COUNTY

<https://tsicnassau.org>

Located in: Peck Center
516 S 10th St Suite 119
Fernandina Beach, FL 32034
Telephone: (904) 432-8584
Email: program-manager@tsicnassau.org

Take Stock in Children Nassau, Inc. is a nonprofit organization, transforming Nassau County, Florida one student at a time. Our mission is to break the cycle of poverty for low-income,

academically qualified students by providing opportunities for a post-secondary education. We offer college scholarships to students, provide caring volunteer mentors, and instill hope for a better life. Our comprehensive services begin in middle school, continue through high school, and include students' transition into college and career.

THE ARC NASSAU INC

<https://thearcnassau.org>

N 86051 Hamilton St
Yulee, FL 32097
(904) 225-9355

The Arc Nassau's vision is to grow, nurture and expand our ability to provide a full array of programs and services to adults with intellectual and developmental disabilities. We plan to do this by establishing site-based, quality training opportunities and long-term employment; providing scholarships for individuals; increasing fundraising activities; and building community partnerships.

ARC Nassau provides: Adult Day Training, Supportive Living, Supportive Employment, Respite Care, Personal Care, Companion Services, Community Inclusion, Volunteer Opportunities, Enclave and Sheltered Workshop in order to build a better community for individuals with developmental disabilities. The Arc Nassau is a 501(c)(3) that has been serving the needs of persons with Intellectual or Developmental Disabilities for more than 45 years in Nassau County. The Arc Nassau primarily services individuals with Downs Syndrome, cerebral palsy, autism, spina bifida, Prader-Willi syndrome and varied mental challenges.

VITAS® HEALTHCARE OF NASSAU COUNTY

960194 Gateway Blvd STE 102,
Fernandina Beach, FL 32034
(904) 491-1759

VITAS® Healthcare, a pioneer in the hospice movement since 1978, is the nation's leading provider of end-of-life care. Our name, derived from the Latin word for "lives," symbolizes the VITAS mission: to preserve the quality of life for those who have a limited time to live.

VITAS Healthcare provided \$11.9 million in genuine charity care to hospice patients nationwide in 2023. This represents an average of 1 percent of our gross revenues—a ratio that few, if any, hospice providers can match.

SECTION 23: WEB BASED PRESCRIPTION ASSISTANCE

Start by asking your doctor's who can help you understand what your insurance covers or other assistance available. Inquire if they have coupons to lower the cost and if there are less expensive options available that would work for you.

ONLINE PROGRAMS

Look at your drug's website for information on savings and support programs. Their websites may have information about programs that can lower how much you pay.

These websites offer individuals the opportunity to obtain their medication at low or no cost. After searching for the medication by name or company, a list of sources, eligibility requirements, and ordering information is displayed.

Eligibility: Requirements differ by organization.

Prescription discount sites such as the ones below may have coupons and pharmacy price comparisons for your medications that can lower your cost:

www.rxassist.org

www.pparx.org

www.needymeds.org

CANCER MEDICATION

American Cancer Society

<https://www.cancer.org/cancer/financial-insurance-matters/managing-health-insurance/prescription-drug-assistance-programs.html>

CancerCare Co-Payment Assistance Foundation

<https://www.cancercare.org/copayfoundation>

866-55-COPAY (866-552-6729)

information@cancercarecopay.org

Helps people with cancer overcome financial access and treatment barriers by assisting them with co-payments for their prescribed treatments - easy-to-access, same-day approval over the phone and online.

RemediChain

Website: www.donatemy meds.org

Call or text: 833-999-1003

RemediChain takes donated unused cancer medications and partners with local cancer centers in the U.S. to make treatments available to people experiencing financial hardships. You can

register to donate your unused medication or ask for a needed medication through their website.

EPILEPSY SERVICES MEDICATION PROGRAM

Contact:

Florida Department of Health in Nassau County -Yulee Clinic
86014 Pages Dairy Rd.
Yulee, FL 32097
904-875-6110
chd45webmaster@flhealth.gov

The Epilepsy Services Medication Program (EMP) is a safety net program that provides epilepsy medication to clients when they need assistance paying for it. Brand name medication will only be issued when the client provides a statement from the prescriber that includes the following:

- Brand name medication is medically necessary
- Use of the generic version of the medication was attempted by the patient and was not effective or use of the generic version of the medication has not been attempted due to the severity of the patient's epilepsy

Qualification

- To qualify for the EMP the applicant must meet the following criteria:
- Be a self-declared resident of Florida
- Be uninsured, lacking insurance that covers epilepsy medication or have an insurance deductible or co-pay that s/he cannot afford, and have a net family income at or below 100% of the federal poverty guidelines
- Have no more than \$2,500 in private funds, bank accounts, or assets other than a homestead
- Not a current Medicaid recipient

Enrollment

Applicant must complete the Epilepsy Services Medication Program Application. The applicant must submit along with the application, a recent prescription for epilepsy medication, a physician statement (if applicable), and proof of the following verification documents: identity, residency, income, and insurance.

Prescriptions

In the event the CHD does not have a licensed pharmacy on site (which is the Case of the Department of Health in Nassau County, the prescription will be sent to the Bureau of Public Health Pharmacy located in Tallahassee, Florida to be filled. The client will receive the prescription via certified mail where they must sign upon receipt of the medication.

To get prescriptions filled as a member of the EMP, the client must bring a recent prescription to your county health department (CHD) or complete the online refill home delivery form:

<https://fdohcentralpharmacy.com/default.aspx>

For additional information on the Epilepsy Medication Program, contact the Bureau of Chronic Disease Prevention at (850) 245-4330.

SECTION 24: WORK, BUSINESS DEVELOPMENT SKILLS

THE \$1,000 START-UPS CONSORTIUM

<https://1000dollarstartups.org>

212 S. 8th Street Unit B
Fernandina Beach, Fl. 32034

Phone: (904) 432-7760

Email: lwardlee@1000dollarstartups.org

Services: \$1,000 Start-Ups is a 501(c)3 non-profit organization offering an entrepreneurship, financial management, and life skills training program at no cost to adults, including up to \$1,000 business start-up funding.

CAREER SOURCE NORTHEAST FLORIDA CAREER CENTER

<https://careersourcenortheastflorida.com/locations/>

96042 Lofton Square Court
Yulee, FL 32097

Phone: (904) 432-0009

Fax: (904) 277-7219

Hours: Monday-Friday 8:00 a.m.-5:00 p.m.

Services: Provides education, training, and career services such as resume writing workshops, interviewing skills, and computer education. Works with local businesses who want to post job listings. Individuals can sign up for unemployment at this location.

GOOD WILLTEMPS

<https://goodwilltemps.org/>

Phone: (904) 421-5500

GoodwillTemps provides employment services, through temporary, temp-to-perm, and direct hire opportunities.

Options in:

Warehouse logistics

Customer service and retail

Manufacturing

Hospitality

Lawn service

Office administration and more

To apply: <https://goodwill.nextcrew.com/app/home>

GOODWILL – JOB JUNCTION

<https://goodwillnorthfl.org/>
<https://goodwillnorthfl.org/goodcareers-centers/>

Phone: (904) 384-1361
4527 Lenox Ave, Jacksonville, FL 32205
Career Center closest to Nassau Co:
1036 Beach Boulevard
Jacksonville Beach, FL 32250

Hours: Monday-Friday 8:30 a.m.-5:00 p.m.

Services: Free employment services to those seeking employment such as workshops (computer use, resume writing, soft skills), career counseling, on-site interviews with employers, career fairs, job listings, and Hello Line for those without a phone to contact and be contacted by employers for pre-employment purposes. Check website for more locations.

As a resource hub for the community, Goodwill's Careers Centers offer a no-cost, full-service career center for people who want to find the skills they need to be successful in their search. With a positive and supportive environment, anyone looking for work can access resources and learn skills to conduct an independent job search.

Jacksonville Beach: 1036 Beach Boulevard, Jacksonville Beach, FL 3225

INDEPENDENT LIVING RESOURCE CENTER (ILRC) OF NORTHEAST FLORIDA

<https://www.ciljacksonville.org>

2709 Art Museum Drive
Jacksonville, FL 32207

Phone: (904) 399-8484
Toll free: (888) 427-4313

Hours: Monday-Friday 8:00 a.m.-5:00 p.m.

Services: Employment Services Department offers resume building classes, computer skills trainings, benefits planning, mock interviews, job placement, advocacy, and money smart classes. The High School/High Tech (HS/HT) Program is a community-based partnership made up of students, parents and caregivers, businesses, educators, and rehabilitation professionals. The purpose is to provide high school students with all types of disabilities the opportunity to explore jobs and postsecondary education leading to technology-related careers.

JOBCORPS

www.jacksonville.jobcorps.gov

4811 Payne Stewart Drive
Jacksonville, FL 32209

Phone: (904) 360-8200
Toll free: 1-800-733-5627

Hours: Monday-Friday 8:00 a.m.-5:00 p.m.

Eligibility: Must be age 16-24 and be in a low-income household (specified by the admissions counselor). Cannot have a criminal record, and if so, case needs to be closed at least one year. There are also suitability requirements that are based on an interview with an admissions counselor.

Services: No-cost academic and career technical training programs for individuals aged 16-24. Academic training includes reading and math, independent living, employability skills, and GED/High School Diploma attainment. Career technical training is offered in various areas. Center provides allowance, housing, meals, and graduate benefits.

NORTHEAST FLORIDA COMMUNITY ACTION AGENCY

www.nfcaa.net

Jasmine Office Center

1303 Jasmine St, Suite 100
Fernandina Beach, Florida

Phone: (904) 261-0801

Email: contact@nfcaa.org or cwraysor@nfcaa.org 32034

Hours: Monday-Friday 8:00 a.m.-5:00 p.m.

Eligibility: Must be enrolled in FSSP Program. Must be “low-income” as specified by the federal government’s Poverty Guidelines.

Services: Family Self Sufficiency Program (FSSP) provides employment, educational, and asset building services.

SECTION 25: YOUTH – BEFORE & AFTER SCHOOL, SUMMER & SAFETY

BIG BROTHERS BIG SISTERS

www.bbbsnefl.org

516 South 10th Street, Suite 103
Fernandina Beach, FL 32034-3511

Phone: (904) 261-9500

Fax: (904) 261-9583

Email: efoster@bbbsnefl.org

Services: Child is paired with a community volunteer who serves as a mentor and engages in activities, such as sports, team activities, and assistance with schoolwork. Programs: *Community One-to-One*-child and volunteer (Big and Little) meet during month for various activities. *Bigs in Schools*-site-based mentoring program that works to improve academic, social, and behavioral performance through one-to-one interactions at the child's school one hour a week during the year.

BOYS AND GIRLS CLUB OF NASSAU COUNTY

www.bqcnassau.org

Miller Freedom Center:

942259 Old Nassauville Road, Fernandina Beach, FL 32034

Phone: (904) 261-1075

Roberts Learning & Achievement Center:

1175 Lime Street, Fernandina Beach, FL 32034

Phone: (904) 491- 9102

Journey Church West Campus:

550974 US Highway 1, Hilliard, FL 32046

Phone: (904) 775-455

Eligibility: Child must be between ages 6-18. All participants must complete orientation. Services: Offers after school program and field trips. The after-school program covers 5 core areas: arts, health, life skills, education, and leadership. Children are given time to complete homework, or read, and earn points toward incentives. Club members have the opportunity to learn, discover their needs, set goals, grow, give back to the community, and meet new friends.

Open Monday-Friday - Hours:

- During the school year: 2:30 pm – 7:00 pm
- Summer hours: 8:30 am – 5:30 pm
- School holiday hours: 8:00 am – 6:00 pm
- Hours for teens after school 6:00 – 9:00 pm

Fees: Annual membership fee \$30.00. Contact the Club that you want to join for membership details and weekly fee – Fee Assistance is available

Adults:

For info and to become a volunteer <https://bqcnassau.org/become-a-volunteer/> or call 904-491-9102.

DANIEL

www.danielkids.org

4203 Southpoint Boulevard
Jacksonville, FL 32216

Phone: (904) 296-1055

Services: Community mental health, outpatient therapy, residential treatment, delinquency intervention, independent living, foster care, and adoption services.

NASSAU COUNTY PARKS AND RECREATION

<https://www.nassaucountyfl.com/1101/Parks-Recreation>

45195 Musselwhite Rd
Callahan, FL 32011

Phone: (904) 530-6120

Services: A complete list available on website-most free and open to public. Also, holds county-wide activity programs such as Little League, Pop Warner Football, Youth Soccer, and Tennis. Contact P&R for information, and to register.

NASSAU COUNTY SHERIFF'S DEPARTMENT PROGRAMS

SAFE KIDS ACADEMY

www.nassauso.com/programs/safe-kids-academy

904-335-7343

Services: The Nassau County Sheriff's Office is proud to offer the NCSO Safe Kids Academy. This three-hour academy provides practical instruction to children ages 5 through 8 on Stranger Awareness, Dialing 911, Internet Safety, Home Safety, Anti Bullying and Fire Safety. The academy is provided free of charge and is limited to the first 20 student

TEEN CITIZENS ACADEMY

<https://nassauso.com/programs/sheriffs-teen-citizens-academy/>

904-548-4020

Exposes young people to what it's like to be a police officer in hopes they will consider a career in law enforcement in the future. The Sheriff's Teen Citizens Academy allows Nassau County teens the opportunity to take a behind-the-scenes look at the Nassau County Sheriff's Office.

The program is geared towards teens between the ages of 13 and 18 that have an interest in law enforcement, but not enough of an interest to commit to a long-term educational program or a law enforcement explorer program.

Attendees have the opportunity to learn the same Defensive Tactics we teach our deputies, be proficient with a Firearm, tour the Nassau County Jail, and much more! Applicants must be enrolled in an education program (including homeschool) and be willing to undergo a criminal history screening and background check.

Spots Available 25. Year-round application and meets in the summer

Apply here: [Teen Academy Application](#) :

<https://nassauso.com/wp-content/uploads/2024/05/Teen-Academy-Application.pdf>

TEEN DRIVER CHALLENGE

<https://nassauso.com/programs/teen-driver-challenge/>

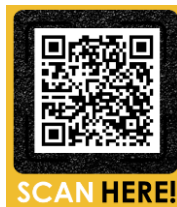
904-548-4020

Ni1468@NASSAUSO.COM

The course is designed to help teens improve their driving skills and reduce their risk of being involved in a crash. All instructors are Nassau County Sheriff Deputies. Upon successful completion of the program, students will receive a certificate of completion, which may be presented to your auto insurance company for a possible reduction in your insurance premium.

The program includes a combination of classroom instruction and hands-on driver training. Teens aged 15-19 with a learner's permit or driver's license with a minimum of six months of driving experience .Participants must be residents of Nassau County

Teen driver challenge is available free of charge teen driver challenge is hosted quarterly Participants are responsible for providing their own/parent class call 904-548-4022 Class size is limited to 12 participants. To enroll in the class registration package must be submitted in full. Must be notarized. To register for the next available class:



<https://nassauso.com/wp-content/uploads/2024/06/TEEN-DRIVER-CHALLENGE-FORMS-3.pdf>

TEEN COURT: (NOT A SHERIFF'S OFFICE PROGRAM)

<https://www.nassauclerk.com/teen-court/>

(904) 548-4611 or 904-548-4520

Young volunteers from the ages of 11-18 have the opportunity to participate in a courtroom experience run by teens for teens. Teen Court allows youthful offenders, who plead guilty to a misdemeanor crime to have their cases heard by a jury of their peers. Teen volunteers serve as prosecuting and defense attorneys, bailiffs, court clerks, and jurors. A volunteer attorney presides as the Judge and is the only adult directly involved in the court proceedings.

Cases are referred to Teen Court by law enforcement through Juvenile Civil Citations for first-time misdemeanor crimes deferring them from Juvenile Court.

Student volunteers interested in serving as jurors, prosecutors, defense attorneys, bailiffs, and clerks are always needed. Training sessions are scheduled periodically throughout the years. To volunteer: nbeasley@nassaucountyfl.com

EXPLORER PROGRAM

<https://nassauso.com/programs/explorer-program/>

The Nassau County Sheriff's Office Explorer Unit is a member of Florida Sheriff's Explorer Association. The F.S.E.A. is made up of explorer posts from around the state of Florida. Each post is comprised of young adults that are exploring the field of law enforcement. These young adults are males and females ages 13 to 21 years old. FSEA was created to allow Sheriff's Explorers to meet quarterly for training, competition and networking. Building today's youth into tomorrow's leaders!

SHERIFF'S DEPARTMENT PROGRAM FOR ADULTS: CITIZENS ACADEMY

Civilian Law Enforcement Academy (CLEA)

<https://nassauso.com/programs/citizens-academy/>

Services: Classes that give the public information on how the Nassau County Sheriff's Office operates. The overall focus of the program is to provide a better understanding of the policies and procedures of the Sheriff's Office, as well as the judicial system, and ultimately engage the community, with an interest in their sheriff's office, enabling the ability to build a partnership while educating both the agency and public as to their common needs.

The Academy meets weekly on Thursday evenings from 6:00 p. m. until 9:00 p. m. at the Nassau County Sheriff's Office, located at 77151 Citizens Circle in Yulee.

Eligibility requirements for the Civilian Law Enforcement Academy (CLEA) you must:

- Reside in or be employed in Nassau County
- Be at least 18 years of age
- Have no felony convictions and no misdemeanor convictions in the last 3 years.
- Possess a valid driver's license or other form of government ID.

The Academy is FREE. Class is limited to 20 people; so apply early. Apply here:

<https://nassauso.com/wp-content/uploads/2020/12/ncso-vol-app-01292020-pdf.pdf>

NORTHEAST FLORIDA COMMUNITY ACTION AGENCY

<https://nfcaa.org/>

Phone: (904) 261-0801

Jasmine Office Center

1303 Jasmine St, Suite 100

Fernandina Beach, Florida 32034

Email: contact@nfcaa.org

Hours: Monday-Friday 8:00 a.m.-5:00 p.m.

Eligibility: Must be “low-income” as specified by the federal government’s Poverty Guidelines. *Youth in Action*-Youth must be age 8-18. *Data Busters*-Youth must be 14-18 years old.

Services: Youth in Action-After school activities, summer programs, homework assistance, and positive crime prevention education. Data Busters-Teaches 14-18 year- olds computer and work skills, and partners with local businesses to offer the youth a paying summer job along with transportation to and from work.

THE PARENT HELP CENTER

<https://theparenthelpcenter.com/>

16844 Ethel Road
Jacksonville, FL 32218

Phone: (904) 999-4659

Email: support@theparenthelpcenter.com

Services: Teach a non-confrontational behavior modification program that focuses on changing family dynamics. Other services include:

Online Parent Support Course for Troubled youth

Weekend Success Camp, created for both parents and children, but also for families.

Everything we do at Weekend Success Camp has been designed to strengthen the family, not just fix the ‘problem child’.

Scholarships to those who require assistance. Inquire at glenn@theparenthelpcenter.com

SALVATION ARMY HOPE HOUSE

410 S 9th Street
Fernandina Beach, FL 32034

Phone: (904) 321-0435

Fax: (904) 277-8019

Office Hours: 9:30 a.m.-6:00 p.m. (closed 12:00 p.m.-1:00 p.m.)

Services: Offers services for youth, including *Camp Keystone*, a week-long summer camp for children from low-income families, and *Stuff the Bus*, which provides school supplies and backpacks for children prior to the start of the school year

TAKE STOCK IN CHILDREN

www.takestocknassau.org

516 S. 10th Street
Fernandina Beach, FL 32034

Phone: (904) 432-8584

Services: Mentoring (weekly support and guidance from a caring mentor), college readiness programs (ongoing support from college success coaches), free college scholarship (a four-year scholarship after completing the program).

SAFE KIDS

www.wolfsonchildrens.com/about/safe-kids-northeast-florida

1-904-202-4318

Services: Brings together local organizations to promote pediatric injury prevention, and offer programs to prevent accidental injuries to children ages 19 and under.

FIRST COAST YMCA

McArthur YMCA
1915 Citrona Drive
Fernandina Beach, FL 32034
(904) 261-1080
<https://fcymca.org/locations/mcarthur-family-ymca/>

Wildlight YMCA
251 Breezeway Street
Yulee, FL 32097
904) 849-9622
<https://fcymca.org/locations/ymca-at-wildlight>

Services: Before and after school childcare is offered to children ages 5-12 in elementary school. Older youth can have use of the track
Contact one of the two Nassau County branches for more information.

Financial assistance is available for membership fees:

English **Form:** <https://fcymca.org/wp-content/uploads/2018/03/FinancialAssistance-form.pdf>

Spanish Financial Assistance Form:

<https://fcymca.org/wp-content/uploads/2018/03/FinancialAssistance-form-Spanish.pdf>

Exclusive Membership Rates for Military: YMCAs are able to offer exclusive membership rates for active-duty members of the armed forces (including National Guard and Reservists), veterans and their families

SAFE KIDS NORTHEAST FLORIDA

<https://www.safekids.org/coalition/safe-kids-northeast-florida>

Phone: (904) 202-4302

3563 Philips Highway, Bldg. E, Ste. 502

Jacksonville, FL32207

Coalition Coordinator: Jessica Winberry

Email: jessica.winberry@bmcjax.com

Services: Safe Kids Northeast Florida is led by Wolfson Children's Hospital's THE PLAYERS Center for Child Health. Based on needs in the community, this coalition implements evidence-based programs, such as car-seat checkups, safety workshops and sports clinics, that help parents and caregivers prevent childhood injuries.

LISTING OF YOUTH SPORTS

Organization	Web Site Address	Phone
Amelia Island Nassau County Youth Lacrosse (Hammerhead Lacrosse)	http://www.hammerheadlacrosse.com	(484) 645-2471
Amelia Island Youth Soccer Club	http://www.aiysoccer.com	(904) 654-5275
Bryceville Sports Association	https://www.brycevillesports.com/	(904) 962-0259
Callahan Little League	https://tshq.bluesombrero.com/Default.aspx?tabid=1314941	(904) 576-9224
Callahan Sports Association	https://www.facebook.com/Callahansportsassociation/	(904) 603-2505
Callahan Youth Soccer	https://callahansoccerclub.com/index.html	(904) 294-8201
Elm Street Little League	https://tshq.bluesombrero.com/elmstreetLL	(904) 277-0660
Fernandina Beach Babe Ruth League	https://www.leaguelineup.com/welcome.asp?url=fernandina	(904) 504-6913
Hilliard Little League	https://sports.bluesombrero.com/hilliardlittleleague	(904) 845-7169
Hilliard Youth Football	https://clubs.bluesombrero.com/hyf	(904) 860-1202
Yulee Basketball Association	https://sports.bluesombrero.com/default.aspx?portalid=7087	(904) 557-1249
Yulee Little League	https://tshq.bluesombrero.com/Default.aspx?tabid=1914425	(904) 588-3410
Yulee Athletic Association	https://www.yaahornets.com/	(904) 814-6269

SECTION 25: YOUTH - CHILDCARE

Do your “Homework” Finding the right childcare program for your child is a critical decision to make. Knowing what the requirements are and the inspection process for a childcare provider is also an important factor to understand when making such an important decision that can impact your child’s life.

To search: <https://caressearch.myflfamilies.com/PublicSearch>

There are 3 types of childcare programs, as defined by Florida Statutes:

- CHILD CARE FACILITY
- LARGE FAMILY CHILD CARE HOME
- LICENSED FAMILY DAY CARE HOME

Additional childcare program types that require licensure, pursuant to Florida Statutes:

- DROP-IN
- INDOOR RECREATIONAL
- MILDLY ILL

CHILD CARE FACILITY- A childcare facility provides childcare for more than five children, unrelated to the operator. The provider also receives a payment, fee or grant for any of the children receiving care whether for profit or nonprofit. *Section 402.302(2), Florida Statutes*

Every childcare facility in the state, unless statutorily exempt, shall have an Annual license

CHILDCARE FACILITY GENERAL REQUIREMENTS

<p>Every licensed childcare facility must meet the minimum state childcare licensing standards pursuant to s. 402.305, F.S., and ch. 65C-22, F.A.C., which include, but are not limited to, the following:</p> <ul style="list-style-type: none"> • Valid license posted for parents to see. • All staff appropriately screened. • Maintain appropriate transportation practices (if transportation is provided). • Provide parents with written disciplinary and expulsion practices used by the facility. • Provide access to the facility during normal hours of operation. • Maintain minimum staff-to-child ratios. 	<p>Staff Training Requirements</p> <ul style="list-style-type: none"> • 40-hour introductory childcare training. • 10-hour in-service training annually. • 0.5 continuing education unit of approved training or 5 clock hours of training in early literacy and language development. • Director Credential for all facility directors. <p>Record Keeping Maintain accurate records that include:</p> <ul style="list-style-type: none"> • Children’s health exam/immunization record. • Medication records. • Enrollment information. • Personnel records. • Daily attendance. • Accidents and incidents. • Parental permission for field trips and administration of medications. 	<p>Food and Nutrition</p> <p>Post a meal and snack menu that provides daily nutritional needs of the children (if meals are provided).</p> <p>Health Related Requirements</p> <p>Emergency procedures that include:</p> <ul style="list-style-type: none"> • Posting Florida Abuse Hotline number along with other emergency numbers. • Staff always trained in first aid and pediatric cardiopulmonary resuscitation (CPR) on the premises. • Fully stocked first aid kit. • A working fire extinguisher and documented monthly fire drills with children and staff. • Medication and hazardous materials are inaccessible and out of children’s reach. 	<p>Physical Environment</p> <ul style="list-style-type: none"> • Maintain sufficient usable indoor floor space for playing, working, and napping. • Provide space that is clean and free of litter and other hazards. • Provide sufficient outdoor play area. • Maintain sufficient lighting and inside temperatures. • Equipped with age and developmentally appropriate toys. • Provide appropriate bathroom facilities and other furnishings. • Provide isolation area for children who become ill. • Practice proper hand washing, toileting, and diapering activities
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Full childcare facility handbook available at <https://www.myflfamilies.com/sites/default/files/2022->

FINDING A PROVIDER AND PROGRAM DETAIL

Florida Department of Family and Children Offers Provider Search

Provider profiles contain all relevant information pertaining to a child care provider: Name, address, license number, provider type, capacity, days and hours of operation and services offered. To search:

<https://caressearch.myflfamilies.com/PublicSearch>

Also included in providers profile are the inspections from the last three years. Inspections with a red dot represent an inspection with a finding of non-compliance.

About Child Care Licensure

The child-care licensing program is a component of the services provided by Department of Children and Families. The program is accountable for the statewide licensure of Florida's child-care facilities, specialized child-care facilities for the care of mildly ill children, large family child-care homes and licensure or registration of family day care homes. The purpose of the program is to ensure a healthy and safe environment for the children in child-care settings and to improve the quality of their care through regulation and consultation. The department ensures that licensing requirements are met through on-going inspections of child-care facilities and homes, thus preventing the continued operation of substandard childca

12/6/23, 9:23 AM Provider Search Results

CCR&R Provider Details

<p>YMCA-Callahan Community Education Center</p> <p>Provider Type: Center</p> <p>45237 MICKLER ST CALLAHAN, FL, 32011-4007</p> <p>URL: Email : YD@fcymca.org Phone : (904) 644-0072</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> <tr> <td style="text-align: center;">x</td> <td style="text-align: center;">✓</td> <td style="text-align: center;">✓</td> <td style="text-align: center;">✓</td> <td style="text-align: center;">✓</td> <td style="text-align: center;">✓</td> <td style="text-align: center;">x</td> </tr> </table> <p>Hours of Operation: M-F 2:00pm-6:00pm ;</p> <p>Early Dropoff: <input type="checkbox"/> Extended Stay: <input type="checkbox"/> Ages served: 5 Years - 12 Years</p>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	x	✓	✓	✓	✓	✓	x
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday									
x	✓	✓	✓	✓	✓	x									

SR	VPK	Not for Profit	Faith based	Transportation
✓	x	✓	x	School bus, Within walking distance to local school

	Programs offered	Meals provided
> Gold Seal	x	> Afternoon Snack
> Character Development Program	✓	> School Age
> Therapeutic services offered	x	
> Military Childcare offered	x	
> Program equipped to care for children with special needs	✓	
> Is facility wheelchair accessible	✓	
> Program participates in a Quality Rating System	x	

Enhanced Schedule	Languages Spoken	Accreditation	Curriculum
	> English		> Other (N/A)

My Program Type Description
<ul style="list-style-type: none"> > Arts/crafts > Homework/tutor > Outdoor sports > Separate Play Areas > Smoke Free

<https://coalitionservices.floridaearlylearning.com/CCR/ProviderListingSearch?DELTransid=0dce67a-e12f-4d94-bca8-5814a1b5f263>

<https://www.myflfamilies.com/services/child-family/child-care/about-child-care-licensure>

For more information about the inspection process and what to look for in an inspection:, <https://www.myflfamilies.com/sites/default/files/2023-07/Child-Care-Programs- and-Inspections-Guide.pdf>

HOW TO UPDATE THIS GUIDE INFORMATION



Please help us keep this Guide updated for our community

if you:

- Notice an outdated or erroneous information
- Would like to include information on services that are free or offer Financial Assistance or on a sliding scale

Contact the FL Department of Health – Nassau Community Engagement staff

at:

904-753-1258

barbara.baptista@flhealth.gov

or

communityengagement@flhealth.gov